



IT Governance Publishing
The world's leading IT-GRC publisher

2016 Catalogue

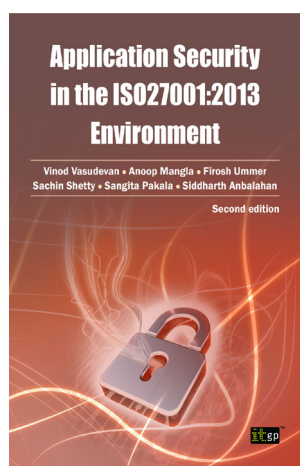
Welcome

This catalogue features a range of books, pocket guides and toolkits which cover topics including information security, standards compliance, business continuity, cyber security and IT service management. The titles are written by real-world expert practitioners, providing readers with essential guidance and knowledge of best-practice approaches. If you are looking for guidance on any aspect of IT governance, risk or compliance, this is the right place to start.

Alan Calder, Founder and Executive Chairman, IT Governance Publishing.

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Application security in the ISO27001:2013 Environment

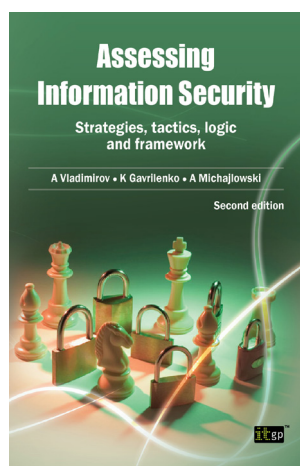
Vinod Vasudevan et al.

Application Security in the ISO27001:2013 Environment explains how organisations can implement and maintain effective security practices to protect their web applications – and the servers on which they reside – as part of a wider information security management system by following the guidance set out in the international standard for information security management, ISO 27001.

Publication date	Page extent	Price	UK	US	EUR
15/10/2015	260pp	All formats	£29.95	\$37.95	€34.95

Paperback	PDF	EPUB	Kindle
9781849287678	9781849287685	9781849287692	9781849287708

itgovernancepublishing.co.uk/products/application-security-in-the-iso27001-2013-environm.aspx



Assessing Information Security

Andrew Vladimirov, Konstantin Gavrilenko, Andriej Michajlowski

Building on the success of the first edition, this new edition covers the most recent developments in the threat landscape and the best-practice advice available in the latest version of ISO 27001. The authors explain how to use principles of military strategy to defend against cyber attacks, enabling organisations to have a more structured response to malicious intrusions.

Publication date	Page extent	Price	UK	US	EUR
29/01/2015	432pp	All formats	£39.95	\$49.99	€45.95

Paperback	PDF	EPUB	Kindle
9781849285995	9781849286008	9781849286015	9781849286022

itgovernancepublishing.co.uk/products/assessing-information-security-strategies,-tactics.aspx



Build a Security Culture

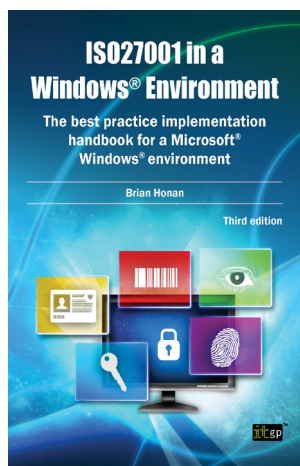
Kai Roer

In this book, Kai Roer presents his Security Culture Framework, and addresses the human and cultural factors in organisational security. The author uses clear, everyday examples and analogies to reveal social and cultural triggers that drive human behaviour. He explains how to manage these threats by implementing an effective framework for an organisational culture, ensuring that your organisation is set up to repel malicious intrusions and threats that target common human vulnerabilities.

Publication date	Page extent	Price	UK	US	EUR
12/03/2015	122	All formats	£12.95	\$16.99	€15.95

Paperback	PDF	EPUB	Kindle
9781849287166	9781849287173	9781849287180	9781849287197

itgovernancepublishing.co.uk/products/build-a-security-culture.aspx



ISO27001 in a Windows® Environment

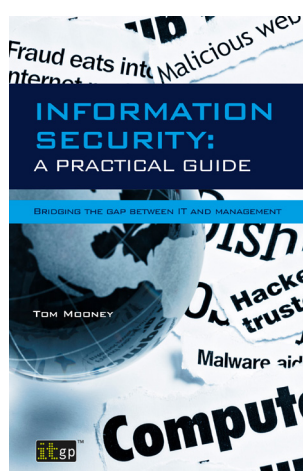
Brian Honan

Most ISO 27001 implementations will involve a Windows® environment at some level. This book provides a step-by-step guide to implementing ISO 27001 in a Microsoft® Windows® environment. It fills a major hole in the guidance literature for ISO 27001, and helps project managers, IT and security staff get to grips with what controls are appropriate to mitigate identified risks. This third edition covers Windows® 7 and 8, and Microsoft® Windows Server® 2008 and 2012.

Publication date	Page extent	Price	UK	US	EUR
29/07/2014	324pp	All formats	£39.95	\$49.99	€45.95

Paperback	PDF	EPUB	Kindle
9781849286039	9781849286046	9781849286053	9781849286060

itgovernancepublishing.co.uk/products/iso27001-in-a-windows-environment-the-best-practic.aspx



Information Security: A Practical Guide

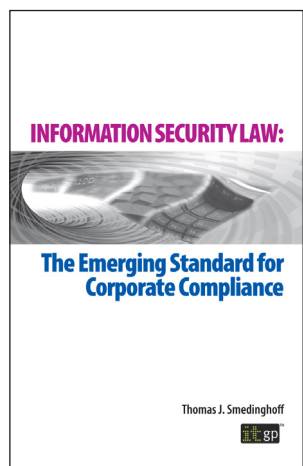
Tom Mooney

This book provides an overview of basic information security practices that will enable your team to better engage with their peers to address the threats facing the organisation as a whole. Covering everything from your first day at work as an information security professional to developing and implementing enterprise-wide information security processes, it explains the basics of information security, and how to explain them to management and others so that security risks can be appropriately addressed.

Publication date	Page extent	Price	UK	US	EUR
30/06/2015	128pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849287401	9781849287418	9781849287425	9781849287432

itgovernancepublishing.co.uk/products/information-security-a-practical-guide-bridging-th.aspx



Information Security Law

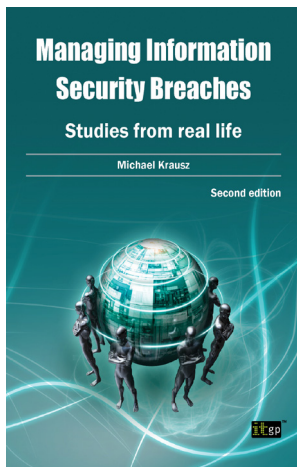
Thomas Smedinghoff

Written for companies struggling to comply with several information security laws in multiple jurisdictions and those needing a clearer understanding of their obligations under a single law, this book helps you understand the development of information security laws, what it means for your business, and the standard for corporate compliance that appears to be developing worldwide. It takes a high-level view of security laws and regulations, summarising the global legal framework that is emerging.

Publication date	Page extent	Price	UK	US	EUR
07/10/2008	188pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781905356669	9781905356676	n/a	n/a

itgovernancepublishing.co.uk/products/information-security-law-the-emerging-standard-for.aspx



Managing Information Security Breaches

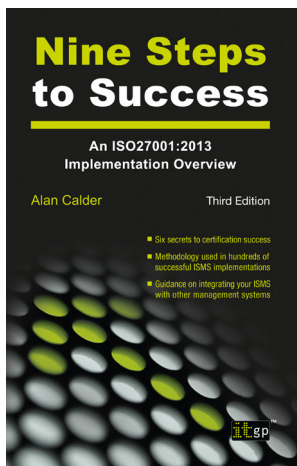
Michael Krausz

The book provides a general discussion of and education on information security breaches, how they can be treated and what ISO 27001 can offer in that regard, spiced with a number of real-life stories of information security incidents and breaches. These case studies enable an in-depth analysis of the situations companies face in real life, and contain valuable lessons that your organisation can learn from when putting appropriate measures in place to prevent a breach.

Publication date	Page extent	Price	UK	US	EUR
29/01/2015	210pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849285957	9781849285964	9781849285971	9781849285988

itgovernancepublishing.co.uk/products/managing-information-security-breaches-studies-fro.aspx



Nine Steps to Success: An ISO27001:2013 Implementation Overview

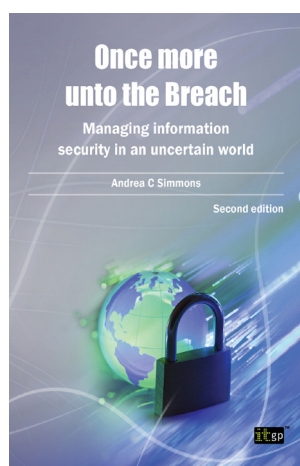
Alan Calder

Now in its third edition, *Nine Steps to Success* has been completely updated to reflect the implementation methodology used by IT Governance consultants in hundreds of successful ISMS implementations around the world. Aligned with the latest iteration of the Standard, this edition of the original no-nonsense guide to successful ISO 27001 certification is ideal for anyone tackling ISO 27001 for the first time, and covers each element of the ISO 27001 project in simple, non-technical language.

Publication date	Page extent	Price	UK	US	EUR
17/05/2016	130pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849288231	9781849288248	9781849288255	9781849288262

itgovernancepublishing.co.uk/products/nine-steps-to-success-an-iso27001-2013-implementat.aspx



Once more unto the Breach: Managing information security in an uncertain world

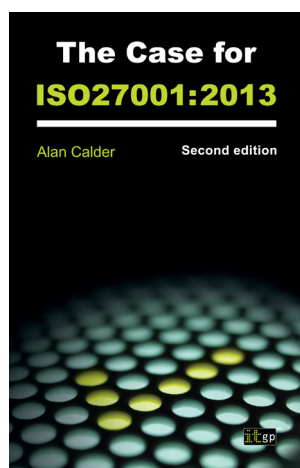
Andrea C Simmons

In this revised edition of *Once more unto the Breach*, Andrea C Simmons uses her extensive experience to provide an important insight into the changing role and responsibilities of the information security manager (ISM), walking you through a typical ISM's year and highlighting the challenges and pitfalls of an information security programme.

Publication date	Page extent	Price	UK	US	EUR
05/02/2015	244pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849287081	9781849287098	9781849287104	9781849287111

itgovernancepublishing.co.uk/products/once-more-onto-the-breach-managing-information-sec.aspx



The Case for ISO27001:2013

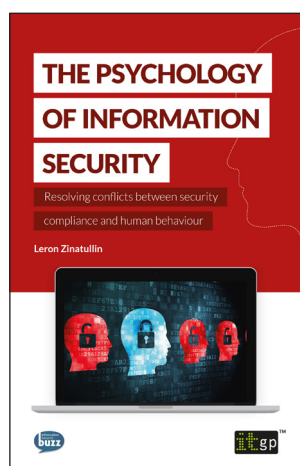
Alan Calder

This friendly guide, updated to reflect ISO 27001:2013, presents the compelling business case for implementing ISO 27001 in order to protect your information assets. This makes it ideal reading for anyone unfamiliar with the many benefits of the Standard, and as a supporting document for an ISO 27001 project proposal.

Publication date	Page extent	Price	UK	US	EUR
28/11/2013	122pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849285308	9781849285315	9781849285322	9781849285339

itgovernancepublishing.co.uk/products/the-case-for-iso27001-2013.aspx



The Psychology of Information Security

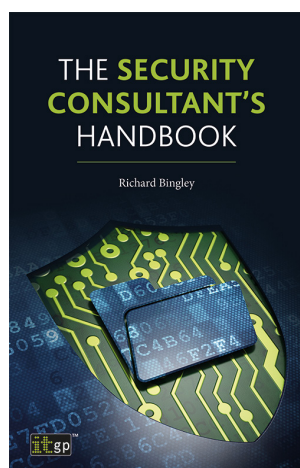
Leron Zinatullin

Based on insights gained from academic research as well as interviews with UK-based security professionals from various sectors, *The Psychology of Information Security – Resolving conflicts between security compliance and human behaviour* explains the importance of careful risk management and how to align a security programme with wider business objectives, providing methods and techniques to engage stakeholders and encourage buy-in.

Publication date	Page extent	Price	UK	US	EUR
26/01/2016	126pp	All formats	£12.95	\$16.99	€15.95

Paperback	PDF	EPUB	Kindle
9781849287890	97818149287906	9781849287913	9781849287920

itgovernancepublishing.co.uk/products/the-psychology-of-information-security-resolving-c.aspx



The Security Consultant's Handbook

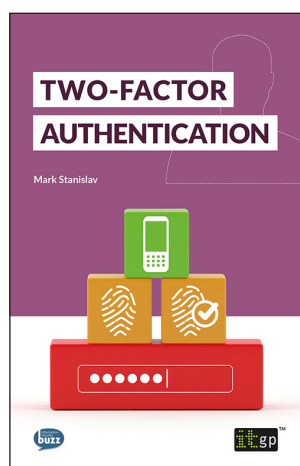
Richard Bingley

The modern security practitioner has shifted from a predominantly protective site and assets manager to a leading contributor to overall organisational resilience. Accordingly, *The Security Consultant's Handbook* sets out a holistic overview of the essential knowledge, emerging opportunities and approaches to corporate thinking that are increasingly demanded by employers and buyers in the security market.

Publication date	Page extent	Price	UK	US	EUR
29/09/2015	364pp	All formats	£39.95	\$49.99	€49.95

Paperback	PDF	EPUB	Kindle
9781849287487	9781849287494	9781849287500	9781849287517

itgovernancepublishing.co.uk/products/the-security-consultant-s-handbook.aspx



Two-Factor Authentication

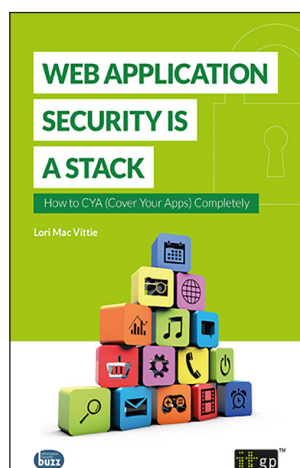
Mark Stanislav

This book discusses the various technical methods by which two-factor authentication is implemented, security concerns with each type of implementation, and contextual details to frame why and when these technologies should be used. Readers will be provided with insight about the reasons that two-factor authentication is a critical security control, events in history that have been important to prove why organisations would want to use two factors, and core milestones in the progress of growing the market.

Publication date	Page extent	Price	UK	US	EUR
05/05/2015	126pp	All formats	£12.95	\$16.99	€15.95

Paperback	PDF	EPUB	Kindle
9781849287326	9781849287333	9781849287340	9781849287357

itgovernancepublishing.co.uk/products/two-factor-authentication.aspx



Web Application Security is a Stack

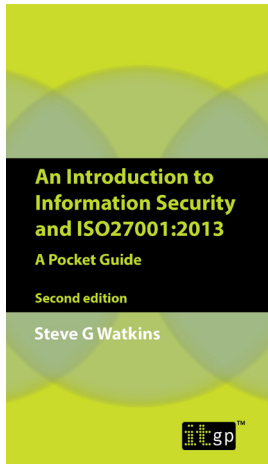
Lori Mac Vittie

This book is intended for application developers, system administrators and operators, as well as networking professionals who need a comprehensive top-level view of web application security in order to better defend and protect both the 'web' and the 'application' from potential attacks. The book examines the most common, fundamental attack vectors and shows readers the defence techniques used to combat them.

Publication date	Page extent	Price	UK	US	EUR
17/02/2015	78pp	All formats	£12.95	\$16.99	€15.95

Paperback	PDF	EPUB	Kindle
9781849287043	9781849287050	9781849287067	9781849287074

[itgovernancepublishing.co.uk/products/web-application-security-is-a-stack-how-to-cya-\(co.aspx](http://itgovernancepublishing.co.uk/products/web-application-security-is-a-stack-how-to-cya-(co.aspx)



An Introduction to Information Security and ISO27001:2013

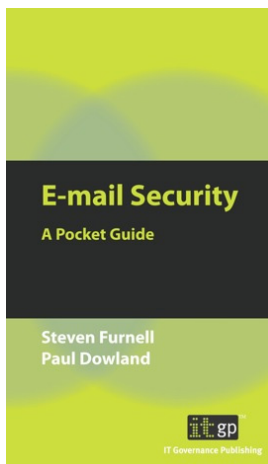
Steve G Watkins

Written by an acknowledged expert on the ISO 27001 standard, *An Introduction to Information Security and ISO27001:2013* is the ideal resource for anyone wanting a clear, concise and easy-to-read primer on information security. It will ensure the systems you put in place are effective, reliable and auditable.

Publication date	Page extent	Price	UK	US	EUR
03/10/2013	56pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849285261	9781849285278	9781849285285	9781849285292

itgovernancepublishing.co.uk/products/an-introduction-to-information-security-and-iso270.aspx



E-mail Security

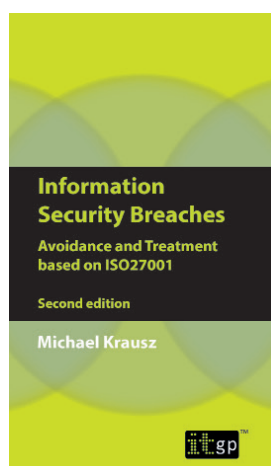
Steven Furnell and Paul Dowland

This pocket guide will help businesses to address the most important issues. Its comprehensive approach covers both the technical and the managerial aspects of the subject, offering valuable insights for IT professionals, managers and executives, as well as for individual users of email. It covers the various types of threat to which email may expose your organisation, and offers advice on how to counter social engineering by raising staff awareness.

Publication date	Page extent	Price	UK	US	EUR
30/11/2010	108pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849280969	9781849280976	9781849281256	9781849282314

itgovernancepublishing.co.uk/products/e-mail-security-a-pocket-guide.aspx



Information Security Breaches: Avoidance and treatment based on ISO27001

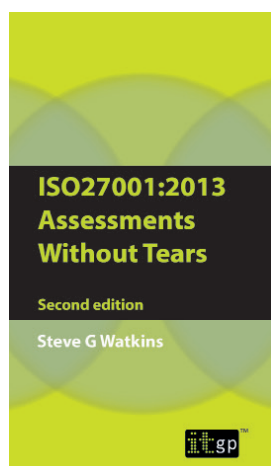
Michael Krausz

When your organisation's security is compromised, you cannot afford to waste time deciding how to resolve the issue. You must be ready to take prompt and decisive action. Updated to cover ISO 27001:2013, this second edition gives you clear guidance on how to treat an information security breach and tells you the plans and procedures you have to put in place to minimise damage and return to business as usual.

Publication date	Page extent	Price	UK	US	EUR
27/05/2014	64pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849285834	9781849285841	9781849285858	9781849285865

itgovernancepublishing.co.uk/products/information-security-breaches-avoidance-and-treatm.aspx



ISO27001:2013 Assessments Without Tears

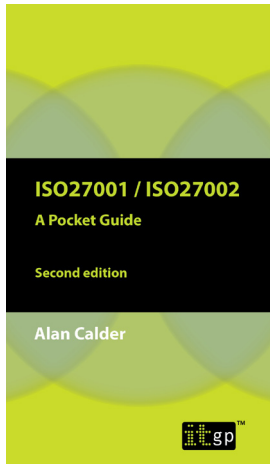
Steve G Watkins

The audit process can be a daunting one as an auditor can direct questions at any employee within your organisation. Written in a clear, plain style, this pocket guide offers a tried and tested briefing, and should be issued to staff ahead of the audit to help them prepare for the experience and be well equipped to answer questions when asked. This pocket book explains what an ISO 27001 assessment is, why organisations bother with them, and what individual staff should do if an auditor chooses to question them.

Publication date	Page extent	Price	UK	US	EUR
29/10/2013	36pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849285346	9781849285353	9781849285360	9781849285377

itgovernancepublishing.co.uk/products/iso27001-2013-assessments-without-tears.aspx



ISO27001 / ISO27002

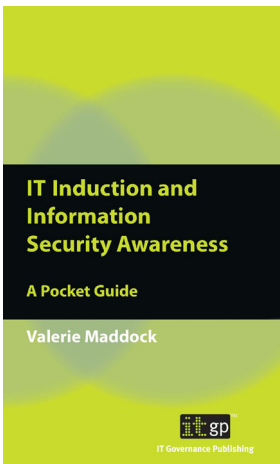
Alan Calder

Information is one of your organisation's most important resources and keeping that information secure is vital to your business. This handy pocket guide is an essential overview of two key information security standards that cover the formal requirements (ISO 27001:2013) for creating an information security management system (ISMS), and the best-practice recommendations (ISO27002 :2013) for those responsible for initiating, implementing or maintaining it.

Publication date	Page extent	Price	UK	US	EUR
03/10/2013	86pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849285223	9781849285230	9781849285247	9781849285254

itgovernancepublishing.co.uk/products/iso27001-iso27002-2013-a-pocket-guide.aspx



IT Induction and Information Security Awareness

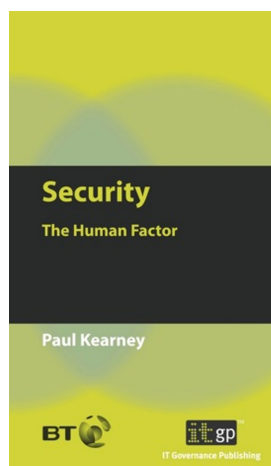
Valerie Maddock

This pocket guide offers you practical advice on how to develop an IT induction programme for your staff that can help safeguard your business information. By providing your employees with simple instruction in good IT working practices, and by making sure they know what is expected of them, you can strengthen your company's information security and reduce the risk that your data will be stolen or lost.

Publication date	Page extent	Price	UK	US	EUR
09/02/2010	54pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849280334	9781849280341	9781849281195	9781849282253

itgovernancepublishing.co.uk/products/it-induction-and-information-security-awareness.aspx



Security: The Human Factor

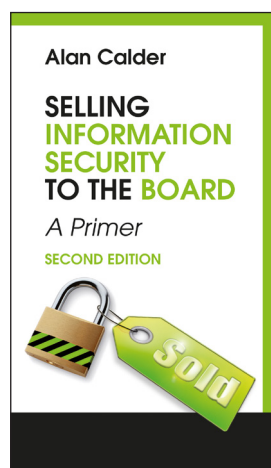
Paul Kearney

This pocket guide is based on the approach used by BT to protect its own data security – one that draws on the capabilities of both people and technology. The guide will prove invaluable for IT managers, information security officers and business executives.

Publication date	Page extent	Price	UK	US	EUR
16/12/2010	72pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849280631	9781849280648	9781849281843	9781849282789

itgovernancepublishing.co.uk/products/security-the-human-factor.aspx



Selling Information Security to the Board

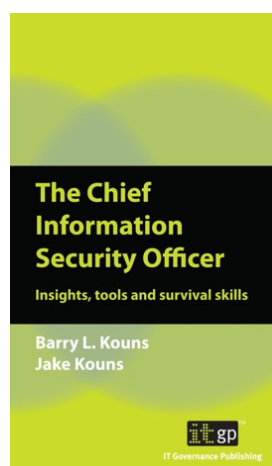
Alan Calder

Persuading the board to invest in information security measures requires sales skills. As an information security professional, you are a scientific and technical specialist, and yet you need to get your message across to people whose primary interests lie elsewhere, in turnover and overall performance. This pocket guide will help you with the essential sales skills that persuade company directors to commit money and resources to your information security initiatives.

Publication date	Page extent	Price	UK	US	EUR
31/03/2016	78pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849287999	9781849288002	9781849288019	9781849288026

itgovernancepublishing.co.uk/products/selling-information-security-to-the-board-a-primer.aspx



The Chief Information Security Officer: Insights, tools and survival skills

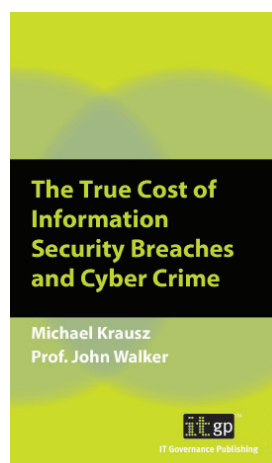
Barry Kouns and Jake Kouns

Chief information security officers are bombarded with huge challenges every day, from recommending security applications to strategic thinking and business innovation. This guide describes the hard and soft skills that a successful CISO requires: not just a good knowledge of information security, but also attributes such as flexibility and communication skills.

Publication date	Page extent	Price	UK	US	EUR
05/05/2011	74pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849281829	9781849281836	9781849281966	9781849282840

itgovernancepublishing.co.uk/products/the-chief-information-security-officer-insights,-t.aspx



The True Cost of Information Security Breaches and Cyber Crime

Michael Krausz and John Walker

This pocket guide uses case studies to illustrate the possible breach scenarios that an organisation can face. It sets out a sensible, realistic assessment of the actual costs of a data or information breach and explains how managers can determine the business damage caused. This balanced view helps managers and decision-makers to form better assessments of their organisation's information security needs.

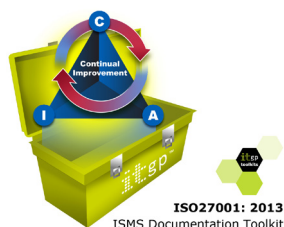
Publication date	Page extent	Price	UK	US	EUR
16/07/2013	82pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849284950	9781849284967	9781849284974	9781849284981

itgovernancepublishing.co.uk/products/the-true-cost-of-information-security-breaches-and.aspx

ISO 27001 ISMS Documentation Toolkit

Alan Calder



ISO 27001 certification requires documented evidence that you comply with the Standard. These documents – particularly for more complex businesses – can number more than 1,000 pages. The *ISO 27001 ISMS Documentation Toolkit* provides the documents you need, saving you time and money. It has accelerated ISO 27001/ISO 27002 compliance projects for thousands of organisations around the world.

Publication date	Format	Price	UK	US	EUR
01/10/2013	Microsoft Office		£595.00	\$745.00	€685.00

Download			
9781849286411			

itgovernancepublishing.co.uk/products/iso27001-2013-isms-standalone-documentation-toolki.aspx

Fundamentals of Information Risk Management Auditing

Christopher Wright



An introductory guide to information risk management auditing, giving an interesting and useful insight into the risks and controls/mitigations that you may encounter when performing or managing an audit of information risk. Case studies and chapter summaries impart expert guidance to provide the best grounding in information risk available for risk managers and non-specialists alike.

Publication date	Page extent	Price	UK	US	EUR
12/04/2016	170pp	All formats	£12.95	\$16.99	€15.95

Paperback	PDF	EPUB	Kindle
9781849288156	9781849288163	9781849288170	9781849288187

itgovernancepublishing.co.uk/products/fundamentals-of-information-security-risk-manageme.aspx

Lead Auditor Toolkit

Alan Calder



Setting up an effective management system is one thing - keeping it in shape is another. Auditing provides invaluable assistance to any organisation that likes to keep their risk management and control processes up to scratch. This toolkit enables you to undertake your own audit programme by guiding you through the fundamental steps, monitoring the effectiveness and efficiency of your management system's policies and procedures.

Publication date	Format	Price	UK	US	EUR
01/06/2012	Microsoft Office		£85.00	\$106.00	€98.00

Download			
9781849286978			

itgovernancepublishing.co.uk/Products/Lead-Auditor-Toolkit.aspx

BYOD Policy Template Toolkit

Alan Calder

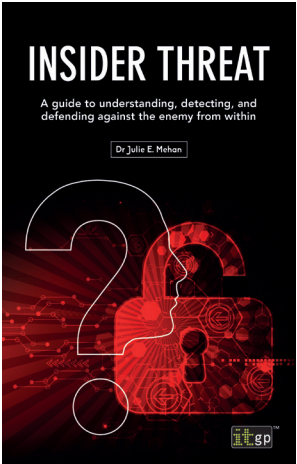


Fully up to date with ISO 27001:2013, this BYOD (bring your own device) toolkit offers organisations the prospect of more efficient working and a better work-life balance for employees. It contains a complete, customisable BYOD policy and an Acceptable Use Agreement, together with implementation guidance, suitable to be used on its own or within any ITGP documentation toolkit.

Publication date	Format	Price	UK	US	EUR
01/03/2013	Microsoft Office	All formats	£25.00	\$31.00	€29.00

Download			
9781849286220			

itgovernancepublishing.co.uk/Products/BYOD-Policy-Template-Toolkit.aspx



Insider Threat

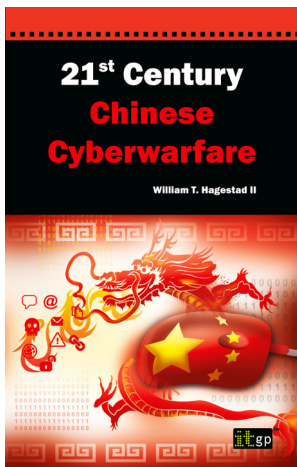
Julie Mehan

As a result of high-profile insider threat cases such as Edward Snowden’s disclosures, the discussion of insider threat detection, prevention and deterrence has become significantly more energetic. This book takes a hard look at historical and recent insider threat incidents, discusses insider motivation, evaluates methods of detection, and proposes several avenues of defence against the persistent threat insiders pose.

Publication date	Page extent	Price	UK	US	EUR
27/09/2016	330pp	All formats	£39.95	\$49.99	€45.95

Paperback	PDF	EPUB	Kindle
9781849288392	9781849288408	9781849288415	9781849288422

itgovernancepublishing.co.uk/products/insider-threat-a-guide-to-understanding,-detecting.aspx



21st Century Chinese Cyberwarfare

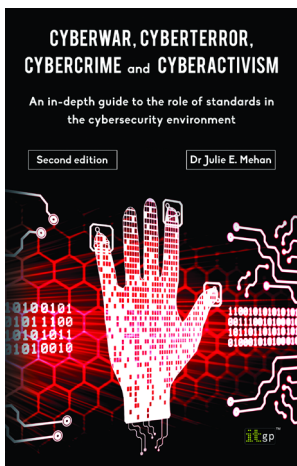
William Hagestad

21st Century Chinese Cyberwarfare presents the salient information regarding the use of cyberwarfare doctrine by the People's Republic of China to promote its own interests and enforce its will on other nations, and draws from a combination of business, cultural, historical and linguistic sources, as well as the author's personal experience, to attempt to explain China to the uninitiated.

Publication date	Page extent	Price	UK	US	EUR
05/03/2012	328pp	All formats	£49.95	\$62.99	€57.95

Paperback	PDF	EPUB	Kindle
9781849283342	9781849283359	9781849283663	9781849283700

itgovernancepublishing.co.uk/products/21st-century-chinese-cyberwarfare.aspx



CyberWar, CyberTerror, CyberCrime and CyberActivism

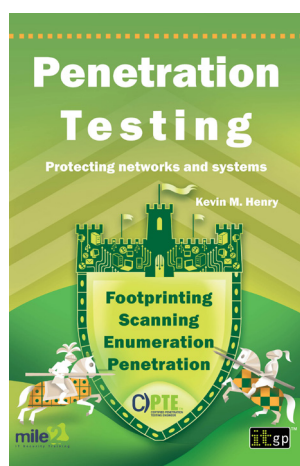
Julie E Mehan

To manage the latest threats, cyber security professionals must take a wider view of cyber security, and cultivate cyber security awareness within their organisations to complement their technology-based defences. This second edition takes a deep look at the changing threats in the cyber landscape, and includes an updated body of knowledge that describes how to create and maintain a secure information environment that goes beyond technology.

Publication date	Page extent	Price	UK	US	EUR
08/05/2014	402pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849285711	9781849285728	9781849285735	9781849285742

[itgovernancepublishing.co.uk/products/cyberwar,-cyberterror,-cybercrime-cyberactivism-\(2.aspx](http://itgovernancepublishing.co.uk/products/cyberwar,-cyberterror,-cybercrime-cyberactivism-(2.aspx)



Penetration Testing: Protecting Networks and Systems

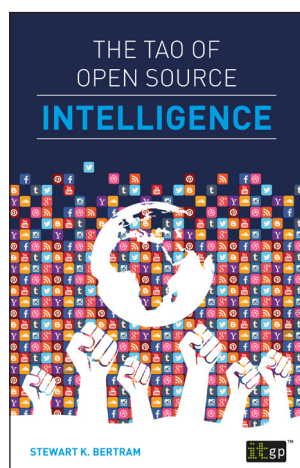
Kevin Henry

This book focuses on the range of techniques employed by professional pen testers. The author draws on his wealth of experience and provides real-world examples to give readers a practical understanding of how to conduct a penetration test. He also explains how to deliver a client-focused report that assesses the security of the system and whether the level of risk to the organisation is within acceptable levels.

Publication date	Page extent	Price	UK	US	EUR
21/06/2012	234pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849283717	9781849283724	9781849283731	9781849284202

itgovernancepublishing.co.uk/products/penetration-testing-protecting-networks-and-system.aspx



The Tao of Open Source Intelligence

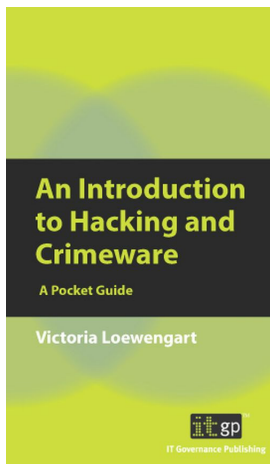
Stewart Bertram

OSINT (open-source intelligence) is a rapidly evolving approach to intelligence collection, and its wide application makes it a useful methodology for numerous practices, including within the criminal investigation community. *The Tao of Open Source Intelligence* is your guide to the cutting edge of this information collection capability.

Publication date	Page extent	Price	UK	US	EUR
23/04/2015	146pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849287289	9781849287296	9781849287302	9781849287319

itgovernancepublishing.co.uk/products/the-tao-of-open-source-intelligence.aspx



An Introduction to Hacking and Crimeware

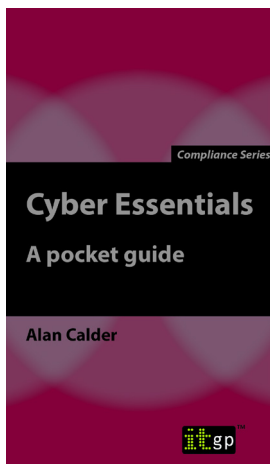
Victoria Loewengart

This pocket guide will equip you with the vital information you need to deal with the threats presented by hacking and crimeware in all their many forms, safeguard your online information, and potentially save you and your business from very real danger.

Publication date	Page extent	Price	UK	US	EUR
19/01/2012	58pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849283281	9781849283298	9781849283304	9781849283519

itgovernancepublishing.co.uk/products/an-introduction-to-hacking-and-crimeware-a-pocket.aspx



Cyber Essentials: A pocket guide

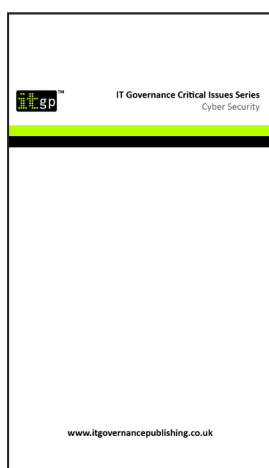
Alan Calder

Cyber Essentials certification provides numerous benefits, including the opportunity to tender for business where certification to the scheme may be a prerequisite, reducing insurance premiums, and helping to improve investor and customer confidence. This pocket guide explains how to achieve certification to Cyber Essentials in a fast, effective and cost-effective manner.

Publication date	Page extent	Price	UK	US	EUR
14/08/2014	60pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849286886	9781849286893	9781849286909	9781849286916

itgovernancepublishing.co.uk/products/cyber-essentials-a-pocket-guide.aspx



Critical Issues Series: Cyber Security

Alan Calder

Cyber security entails protecting your organisation from attacks where possible, while cyber resilience prepares the organisation in case the worst happens. This Critical Issue, the first in a series of quick guides to key challenges facing today's organisations, proposes a fully-structured approach to achieving both cyber security and cyber resilience. It provides a quick, concise guide to the critical issues surrounding cyber security.

Publication date	Page extent	Price	UK	US	EUR
12/09/2013	66	All formats	£5.00	\$7.50	€6.50

Paperback	PDF		
9781849285087	9781849285094		

itgovernancepublishing.co.uk/products/it-governance-critical-issues-series-cyber-securit.aspx



Cyber Essentials Toolkit

Alan Calder

Ensure that the controls you are implementing are aligned to the requirements of the Cyber Essentials scheme with this toolkit. Built on expert knowledge gained from numerous cyber security implementation projects this toolkit includes all the necessary work procedures and processes for ensuring that the required controls you are implementing, according to the requirements of the Scheme, are effective.

Publication date	Format	Price	UK	US	EUR
05/08/2014	Microsoft Office		£100.00	n/a	n/a

Download			
9781849287005			

itgovernancepublishing.co.uk/products/cyber-essentials-toolkit.aspx

Cyber Security Governance & Risk Management Toolkit

Alan Calder

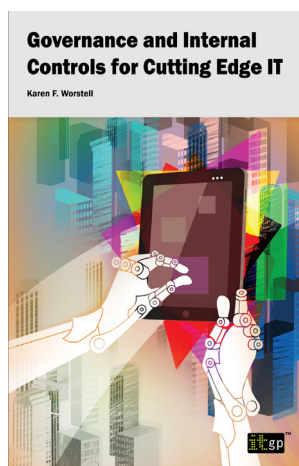


Fully up to date with ISO 27001:2013, this toolkit helps you to implement a robust, cyber secure framework. This is the only toolkit to consolidate the advice from the five leading approaches - ISO 27001, ISO 27032, PAS 555, BIS Ten Steps to Cyber Security and the CSA's Cloud Controls Matrix - to managing cyber risk into a single framework.

Publication date	Format	Price	UK	US	EUR
03/06/2013	Microsoft Office	All formats	£895.00	\$1120.00	€1030.00

Download			
9781849286275			

itgovernancepublishing.co.uk/products/cyber-security-governance-and-risk-management-tool.aspx



Governance and Internal Controls for Cutting Edge IT

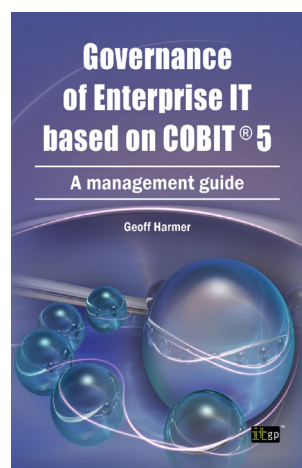
Karen Worstell

In *Governance and Internal Controls for Cutting Edge IT*, Karen Worstell explains strategies and techniques to guide IT managers as they implement cutting-edge solutions for their business needs. Based on practical experience and real-life models, the book covers key principles and processes for the introduction of new technologies, and examines how to establish an appropriate standard of security and control, particularly in the context of the COBIT® 5 framework and affiliated standards.

Publication date	Page extent	Price	UK	US	EUR
05/03/2013	136pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849283762	9781849284530	9781849284547	9781849284554

itgovernancepublishing.co.uk/products/governance-and-internal-controls-for-cutting-edge.aspx



Governance of Enterprise IT based on COBIT® 5

Geoff Harmer

Written for IT service managers, consultants and other practitioners in IT governance, risk management and compliance, this practical book discusses all the key concepts of COBIT® 5, and explains how to direct the governance of enterprise IT (GEIT) using the COBIT®5 framework. For those studying for the COBIT® 5 qualifications, *Governance of Enterprise IT based on COBIT® 5* also covers all the material needed for the COBIT® 5 Foundation course, making it invaluable to anyone planning to take the exam.

Publication date	Page extent	Price	UK	US	EUR
06/02/2014	184pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849285186	9781849285193	9781849285209	9781849285216

itgovernancepublishing.co.uk/products/governance-of-enterprise-it-based-on-cobit-5-a-man.aspx



IT Governance: Guidelines for Directors

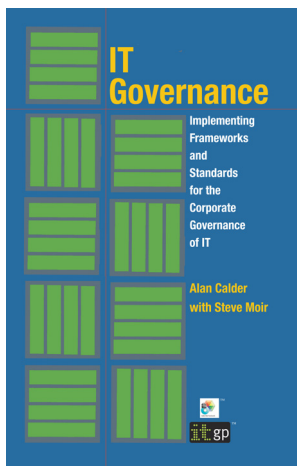
Alan Calder

This book is an essential read for those sitting on the board of any organisation that wants to secure its information, its intellectual property and its competitive advantage. Written for a non-technical, commercially-minded audience, this book offers a comprehensive introduction to the critical subject of IT governance. It provides practical guidance that helps directors and boards master the most important business topic of the information age.

Publication date	Page extent	Price	UK	US	EUR
28/04/2005	188pp	All formats	£39.95	\$49.99	€45.95

Paperback	PDF	EPUB	Kindle
9781905356072	9781905356027	9781849281058	9781849282116

itgovernancepublishing.co.uk/products/it-governance-guidelines-for-directors.aspx



IT Governance: Implementing Frameworks and Standards for the Corporate Governance of IT

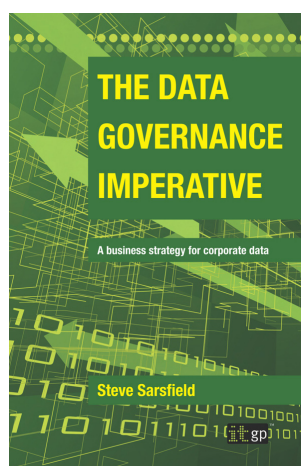
Alan Calder

A practical introduction to complex world of IT governance frameworks and standards for board executives and IT professionals. This book will help you to understand how to manage those frameworks in line with ISO 38500 with the help of the Calder-Moir model.

Publication date	Page extent	Price	UK	US	EUR
13/03/2009	216pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781905356904	9781905356911	9781849281287	9781849282345

itgovernancepublishing.co.uk/products/it-governance-implementing-frameworks-and-standard.aspx



The Data Governance Imperative

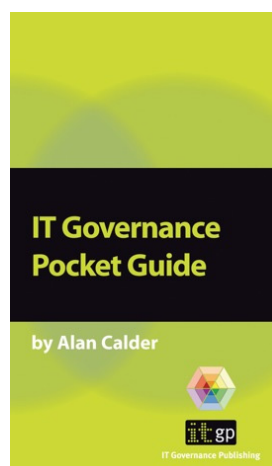
Steve Sarsfield

The Data Governance Imperative is written from a business person's view of data governance. This practical book covers both strategies and tactics around managing a data governance initiative, and enables readers to understand their business at a deeper level and handle support issues more smoothly.

Publication date	Page extent	Price	UK	US	EUR
23/04/2009	168pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849280129	9781849280136	9781849281102	9781849282161

itgovernancepublishing.co.uk/Products/The-Data-Governance-Imperative.aspx



IT Governance: A Pocket Guide

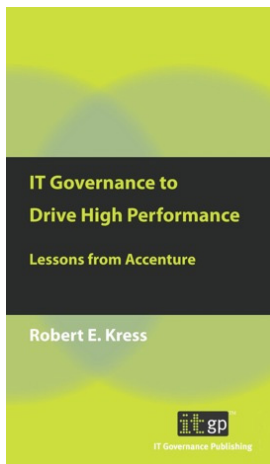
Alan Calder

The guide examines the role of IT governance in the management of strategic and operational risk. It also looks at the most important considerations when setting up an IT governance framework, and introduces you to the Calder-Moir IT Governance Framework that the author helped to create. The approach throughout is resolutely non-geek, avoiding technical jargon, and with the emphasis on business opportunities and needs.

Publication date	Page extent	Price	UK	US	EUR
01/05/2007	52	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781905356256	9781905356300	9781849281171	9781849282239

itgovernancepublishing.co.uk/products/it-governance-a-pocket-guide.aspx



IT Governance to Drive High Performance

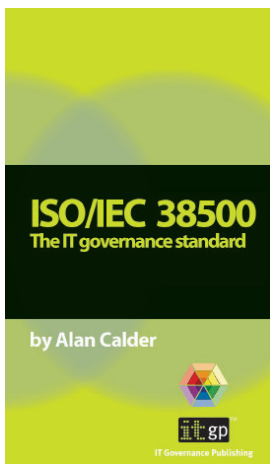
Robert Kress

This pocket guide provides you with an insider's detailed description of Accenture's IT governance policy and details its governance structure. It shows how effective IT governance links IT strategy and IT decisions to Accenture's business strategy and business priorities. Following the best-practice approach set out in this pocket guide will serve as an excellent starting point for any organisation with ambitions to achieve high performance.

Publication date	Page extent	Price	UK	US	EUR
09/03/2010	54pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849280372	9781849280389	9781849281188	9781849282246

itgovernancepublishing.co.uk/products/it-governance-to-drive-high-performance-lessons-fr.aspx



ISO 38500: The IT governance standard

Alan Calder

This useful pocket guide provides an account of the scope and objectives of ISO 38500. It outlines the Standard's six core principles, sets out the three major tasks that the Standard assigns to directors regarding IT, and explains the interrelationship of the two. The guide also offers advice on how to set up and implement the IT governance framework.

Publication date	Page extent	Price	UK	US	EUR
31/07/2008	52pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF		
9781905356577	9781905356584		

itgovernancepublishing.co.uk/products/iso-iec-38500-the-it-governance-standard.aspx

Calder-Moir IT Governance Framework Toolkit



Calder-Moir Framework

Alan Calder and Steve Moir

All the tools you need to implement an ISO 38500-aligned IT governance system for your organisation. This toolkit contains nearly 1,600 pages of resources - comprising 98 different documents, including templates, guidelines, checklists, questionnaires, slide presentations, assessments and planning tools - providing you with a framework to navigate your wide-ranging and complex strategic, risk management, compliance and operational needs.

Publication date	Format	Price	UK	US	EUR
01/01/2007	Microsoft Office	All formats	£595.00	\$745.00	€685.00
Download					
9781849280761					

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Social Media Governance Toolkit



Alan Calder

This toolkit helps organisations create an effective governance structure for social media activities. Social media is a crucial channel for communication with customers, partners and stakeholders and, increasingly, a sales channel in itself. For others, however, social media can be a dangerous distraction. This toolkit contains templates and guidance for creating a social media strategy, developing policy, assigning roles and responsibilities, managing related risks and measuring and monitoring outcomes.

Publication date	Format	Price	UK	US	EUR
17/06/2010	Microsoft Office	All formats	£195.00	\$245.00	€225.00
Download					
9781849286596					

itgovernancepublishing.co.uk/products/social-media-governance-toolkit.aspx

SharePoint Governance Toolkit

Alan Calder



Maximising value from your SharePoint deployment requires a joined up approach that is aligned with the business's communication objectives and risk controls - a governance approach. This toolkit helps organisations get the most out of their SharePoint deployment while managing and controlling risks. It contains a comprehensive suite of documents and templates that will help you implement and maintain an effective and secure SharePoint service.

Publication date	Format	Price	UK	US	EUR
04/01/2010	Microsoft Office		£195.00	\$245.00	€260.00
Download					
9781849286572					

itgovernancepublishing.co.uk/products/sharepoint-governance-toolkit.aspx

IT Governance Control Framework Implementation Toolkit

Alan Calder



The *IT Governance Control Framework Implementation Toolkit* supports all 37 COBIT® processes across the five process domains, simplifying the documentation part of your COBIT® 5 implementation project and saving you considerable time and money. Regularly updated and drawing on a decade's IT governance experience, this invaluable resource is easy to use, easy to customise and contains all the policy and procedure documentation templates you will need.

Publication date	Format	Price	UK	US	EUR
01/03/2013	Microsoft Office		£545.00	\$620.00	€570.00
Download					
9781849286251					

itgovernancepublishing.co.uk/Products/IT-Governance-Control-Framework-Implementation-Too.aspx

ICT Strategy Toolkit

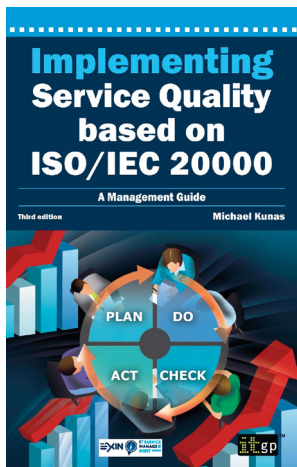
Alan Calder



ICT strategy has to deliver business benefits - help satisfy customers, enable staff to perform better, deliver tangible business value, drive down costs - and operate within a well-defined governance environment in which key ICT risks are identified and controlled. This *ICT Strategy Toolkit* will help you create and document a well-governed IT strategy that delivers business benefits and manages identified ICT risks.

Publication date	Format	Price	UK	US	EUR
11/11/2011	Microsoft Office		£110.00	\$137.00	€127.00
Download					
9781849286961					

itgovernancepublishing.co.uk/Products/ICT-Strategy-Toolkit.aspx



Implementing Service Quality based on ISO/IEC 20000

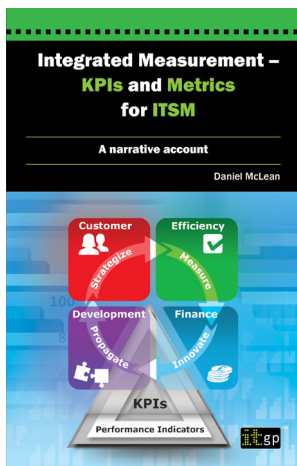
Michael Kunas

Implementing Service Quality based on ISO/IEC 20000 gives a clear and detailed breakdown of the individual processes outlined in the 2011 edition of the ISO 20000 standard. It explains step by step how to carry out a successful implementation, including advice on how to prepare for audit and carry out a gap analysis to increase your chances of success. Also available in German and Spanish.

Publication date	Page extent	Price	UK	US	EUR
25/10/2012	120pp	All formats	£19.95	\$24.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849284424	9781849284431	9781849284448	9781849284493

itgovernancepublishing.co.uk/products/implementing-service-quality-based-on-iso-iec-2000.aspx



Integrated Measurement - KPIs and Metrics for ITSM

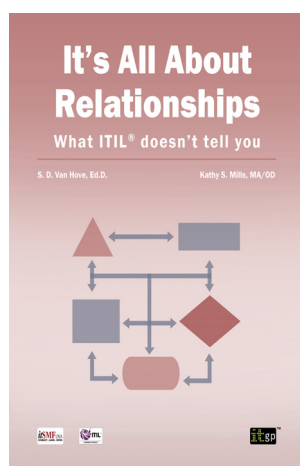
Daniel McLean

In this fictional account of the implementation of a KPI management system to improve an IT service management function, we follow the adventures of Chris. Chris is an IT professional who has been given the task of implementing the new measures. Chris meets many of the problems faced by real-life professionals in the same situation, including the common misconception that KPIs are simple, easy to create, and will cause staff to change their behaviour and improve their performance without additional intervention.

Publication date	Page extent	Price	UK	US	EUR
21/05/2013	186pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849283830	9781849284868	9781849284875	9781849284882

itgovernancepublishing.co.uk/products/integrated-measurement-kpis-and-metrics-for-itsm-a.aspx



It's All About Relationships: What ITIL® doesn't tell you

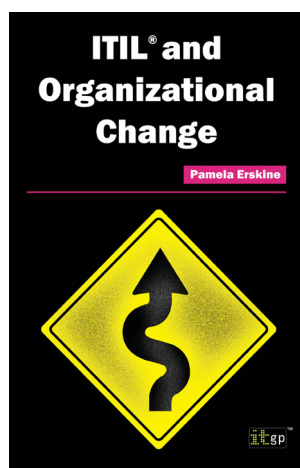
Suzanne Van Hove and Kathy Mills

This book explains how to harmonise ITIL® processes, enabling readers to develop and apply smarter service management systems, and gives a holistic view of the ITIL framework, giving a unique overview that enables readers to fully understand the upstream and downstream impacts of ITIL processes. The authors bring together their extensive practical experience to provide a guide written for IT professionals, ITSM practitioners, university students and, in fact, anyone working to adopt the ITIL framework.

Publication date	Page extent	Price	UK	US	EUR
02/07/2013	178pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849284844	9781849284851	9781849284998	9781849285001

itgovernancepublishing.co.uk/products/it-s-all-about-relationships-what-til-doesn-t-tel.aspx



ITIL® and Organizational Change

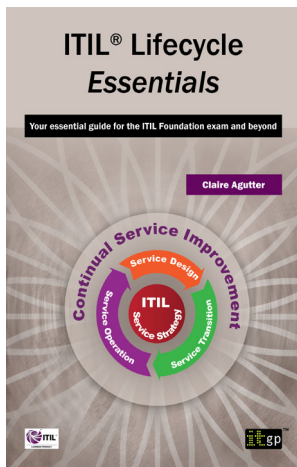
Pamela Erskine

In *ITIL® and Organizational Change*, Pamela Erskine analyses some of the reasons organisations fail to realise the benefits of ITIL and offers practical ways to avoid these pitfalls. She examines ways to clear the many hurdles that can obstruct progress and investigates how to improve acceptance of change in the workplace. Drawing on her many years of experience, Pamela discusses five different models of organisational change and explains how to select the most suitable approach for your project.

Publication date	Page extent	Price	UK	US	EUR
07/03/2013	138pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849284226	9781849284233	9781849284240	9781849284653

itgovernancepublishing.co.uk/products/itil-and-organizational-change.aspx



ITIL® Lifecycle Essentials

Claire Agutter

An official ITIL-licensed product, *ITIL® Lifecycle Essentials* covers the entry-level ITIL Foundation syllabus, and gives candidates a solid grounding in the key elements, concepts and terminology used in the ITIL service lifecycle. It also gives practical advice for new ITIL practitioners, helping them avoid common pitfalls and make a strong start to their careers.

Publication date	Page extent	Price	UK	US	EUR
28/03/2013	384pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849284172	9781849284189	9781849284196	9781849285025

itgovernancepublishing.co.uk/Products/ITIL-Lifecycle-Essentials-Your-essential-guide-for.aspx



Managing in a Service-Focused World

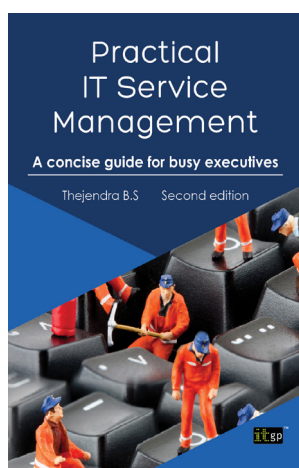
Roger Williams

In *Managing in a Service-Focused World*, Roger K. Williams adapts established principles of IT service management (ITSM) into a framework for personal and professional development. He proposes that management is a service best judged by the key stakeholders: the managers themselves, their team, their leaders and their customers. The clear and direct style lets new managers in any field quickly appreciate and apply the ideas to engage staff at all levels and give tangible benefits to all stakeholders.

Publication date	Page extent	Price	UK	US	EUR
21/08/2014	168pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849286848	9781849286855	9781849286862	9781849286879

itgovernancepublishing.co.uk/products/managing-in-a-service-focused-world-i,-team,-stewa.aspx



Practical IT Service Management

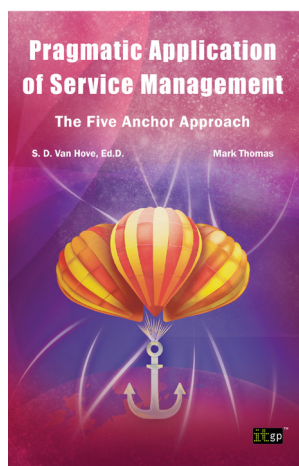
Thejendra BS

Written in a friendly question-and-answer format, *Practical IT Service Management* explains how to set up a technical service management structure, using the best-practice framework established by the latest version of ITIL (2011). The book explains how to use the popular ITIL framework, and shows technical support staff how to provide the efficient IT services that are vital to their company's success.

Publication date	Page extent	Price	UK	US	EUR
11/02/2014	294pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849285469	9781849285476	9781849285483	9781849285490

itgovernancepublishing.co.uk/Products/Practical-IT-Service-Management-A-concise-guide-fo.aspx



Pragmatic Application of Service Management

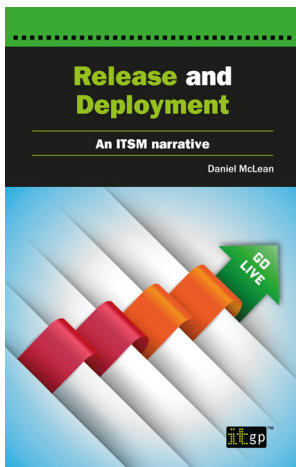
Suzanne Van Hove and Mark Thomas

Pragmatic Application of Service Management presents a holistic view of service management and provides a unique mapping to assist service management practitioners in their information gathering. It is a practical book packed with instructive illustrations and helpful tables, enabling service managers to immediately adapt and deploy the guidance, and quickly improve their ITSM function.

Publication date	Page extent	Price	UK	US	EUR
11/03/2014	98pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849285148	9781849285155	9781849285162	9781849285179

itgovernancepublishing.co.uk/Products/Pragmatic-Application-of-Service-Management-The-Fi.aspx



Release and Deployment: An ITSM narrative account

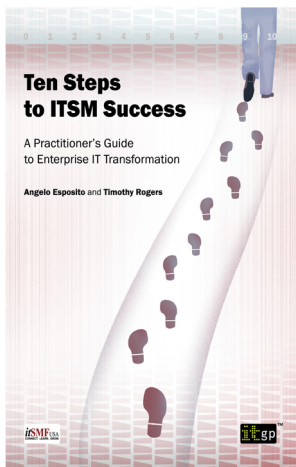
Daniel McLean

The latest narrative account from ITSM consultant Daniel McLean follows a release and deployment lifecycle, describing common pitfalls and offering helpful advice. Based on real-life experience, the book enables you to learn from expert ITSM practitioners through anecdotal accounts of the release and deployment process, from start to finish.

Publication date	Page extent	Price	UK	US	EUR
17/12/2015	180pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849287777	9781849287784	9781849287791	9781849287807

itgovernancepublishing.co.uk/Products/Release-and-Deployment-An-ITSM-narrative.aspx



Ten Steps to ITSM Success

Angelo Esposito and Timothy Rogers

This book provides guidance on implementing ITSM best practices in an organisation based on the authors' real-world experiences. Advice is delivered through a ten-Step approach, with each step building upon the success of its predecessors. Each step includes summary lists of key questions to ask and specific actions to take, and a useful business case template is included as an appendix.

Publication date	Page extent	Price	UK	US	EUR
07/02/2013	264pp	All formats	£34.95	\$43.99	€40.95

Paperback	PDF	EPUB	Kindle
9781849284561	9781849284578	9781849284585	9781849284592

itgovernancepublishing.co.uk/products/ten-steps-to-itsm-success-a-practitioner's-guide-t.aspx



The Definitive Guide to IT Service Metrics

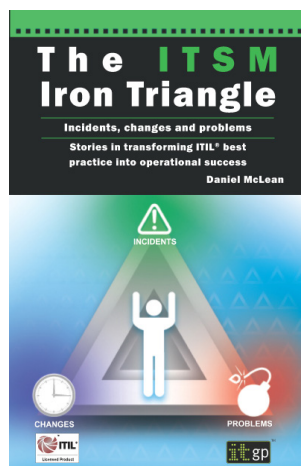
Kurt McWhirter and Ted Gaughan

Based on the ITIL® framework, as well as COBIT®, PMI®, ISO/IEC 20000 and ISO/IEC 27000, the metrics in this book will bring many benefits to both the IT department and the business as a whole. Details of the attributes of each metric are given, enabling you to make the right choices for your business. The book encourages readers to design and create their own metrics to bring even more value to their business, and explains how to do this.

Publication date	Page extent	Price	UK	US	EUR
30/08/2012	316pp	All formats	£39.95	\$49.99	€45.95

Paperback	PDF	EPUB	Kindle
9781849284059	9781849284066	9781849284073	9781849284325

itgovernancepublishing.co.uk/Products/The-Definitive-Guide-to-IT-Service-Metrics.aspx



The ITSM Iron Triangle

Daniel McLean

An innovative work of business fiction demonstrating how ITIL® best practice can ensure the success of your IT process implementation projects. Based on real-life, up-to-date scenarios to validate your own experience, the book offers practical tips and key strategies to implement ITIL in your business and to tailor it to your needs.

Publication date	Page extent	Price	UK	US	EUR
05/01/2012	196pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849283175	9781849283182	9781849283199	9781849283502

itgovernancepublishing.co.uk/Products/The-ITSM-Iron-Triangle-Incidents,-changes-and-prob.aspx



Enterprise Architecture: A Pocket Guide

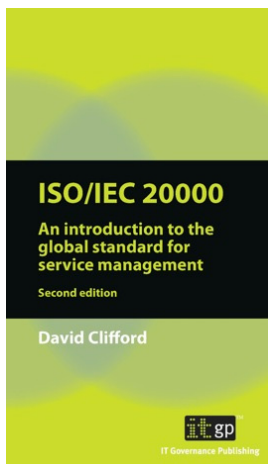
Tom Graves

This pocket guide offers you an invaluable introduction to this business-critical subject. It explains the function of enterprise architecture within the organisation, looks at the skills needed within the enterprise architecture team and provides an overview of the most common enterprise architecture frameworks. As the author emphasises, enterprise architecture is not about creating models and designs for their own sake, but about using these structures to serve the needs of the business.

Publication date	Page extent	Price	UK	US	EUR
16/06/2009	60pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849280167	9781849280174	9781849281133	9781849282192

itgovernancepublishing.co.uk/Products/Enterprise-Architecture-A-Pocket-Guide.aspx



ISO/IEC 20000: An introduction to the global standard for service management

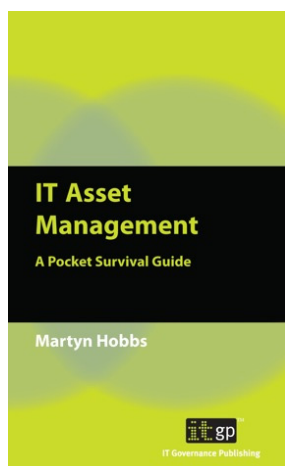
David Clifford

This pocket guide is a handy reference to the key information in ISO/IEC 20000. It features an overview of the purpose of the standard and shows how to use it. It explains qualification programmes, certification schemes and the interrelationship of ISO 20000 with other standards, such as ISO 27001. The overall emphasis of the guide is on ISO 20000's customer-driven approach to ensuring your IT service management processes align with the needs of your business.

Publication date	Page extent	Price	UK	US	EUR
01/11/2011	74pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849283144	9781849283151	9781849283168	9781849283397

itgovernancepublishing.co.uk/Products/ISO-IEC-20000-An-Introduction-to-the-global-standa.aspx



IT Asset Management: A Pocket Survival Guide

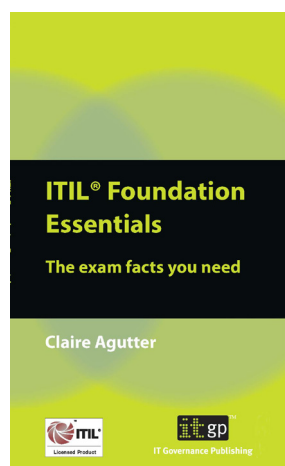
Martyn Hobbs

IT Asset Management: A Pocket Survival Guide is a quick reference guide, addressing serious issues with a fresh and pragmatic approach. Aimed at IT professionals who have been tasked with putting asset management disciplines in place, it first provides a common-sense introduction to the key processes outlined in ITIL®, before proceeding to explain the various milestones of an asset management project.

Publication date	Page extent	Price	UK	US	EUR
04/08/2011	58pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849282925	9781849282932	9781849282949	9781849283229

itgovernancepublishing.co.uk/Products/IT-Asset-Management-A-Pocket-Survival-Guide.aspx



ITIL® Foundation Essentials: The exam facts you need

Claire Agutter

An official ITIL® licensed product, *ITIL® Foundation Essentials* is a distillation of critical information: no waffle or padding, just exactly what you need to understand to pass the ITIL Foundation exam. Written for self-study candidates, ITIL community training delegates and itSMF/BCS members, this pocket guide is fully aligned with the ITIL 2011 core volumes.

Publication date	Page extent	Price	UK	US	EUR
06/09/2012	148pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849283991	9781849284004	9781849284011	9781849284332

itgovernancepublishing.co.uk/Products/ITIL-Foundation-Essentials-The-exam-facts-you-need.aspx



Service Level Agreements: A legal and practical guide

Jimmy Desai

This pocket guide identifies some of the benefits and pitfalls that an organisation can encounter when negotiating and drafting SLAs. It gives an overview of SLAs, highlighting typical scenarios that can arise, and provides information on typical solutions that have been adopted by other organisations.

Publication date	Page extent	Price	UK	US	EUR
21/10/2010	120pp	All formats	£9.95	\$14.95	€12.95
Paperback	PDF				
9781849280693	9781849280709				

itgovernancepublishing.co.uk/Products/Service-Level-Agreements-A-legal-and-practical-gui.aspx

ITSM, ITIL & ISO20000 Implementation Toolkit

Jenny Dugmore and Shirley Lacy



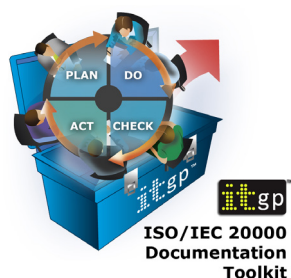
This toolkit is the perfect investment for organisations that want an optimal route to implementing service management best practice, implementing ITIL® and achieving ISO/IEC 20000 certification. Developed by service management gurus Shirley Lacy and Jenny Dugmore, this AXELOS-accredited toolkit contains a complete set of tools and documentation templates, policies and procedures that will enable organisations of all types and sizes to assess their current levels of service management.

Publication date	Format	Price	UK	US	EUR
01/08/2011	Microsoft Office	All formats	£595.00	\$745.00	€685.00
Download					
9781849286466					

itgovernancepublishing.co.uk/Products/ITSM,-ITIL-ISO20000-Implementation-Toolkit.aspx

ISO/IEC 20000 Documentation Toolkit

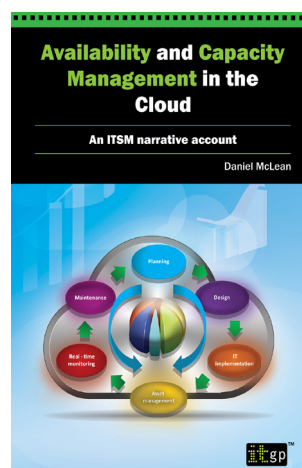
Michael Kunas



Developed by ISO/IEC 20000 lead auditor and ITSM consultant Michael Kunas, the *ISO/IEC 20000 Documentation Toolkit* helps organisations of all types and sizes to implement an ISO/IEC 20000-compliant IT service management system. It contains templates that can be tailored so organisations can produce their own versions of the policies, procedures and other documents.

Publication date	Format	Price	UK	US	EUR
30/09/2011	Microsoft Office	All formats	£195.00	\$245.00	€225.00
Download					
9781849286374					

itgovernancepublishing.co.uk/Products/ISO-IEC-20000-Documentation-Toolkit.aspx



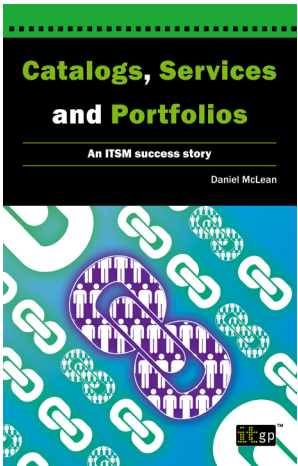
Availability and Capacity Management in the Cloud An ITSM narrative account

Daniel McLean

Based on the real-life experience of the author and other ITSM practitioners, this book reveals the combination of business, financial and technical expertise required for such a project, and exposes potential pitfalls, in fictional form. Through Chris's experiences, the book explains how to handle many of the issues that arise, including the common tendency to confuse availability with capacity, and the flawed assumption that using the Cloud can solve all an organisation's service problems without further intervention.

Publication date	Page extent	Price	UK	US	EUR
20/03/2014	164pp	All formats	£29.95	\$37.99	€34.95
Paperback					
9781849285506	9781849285513	9781849285520	9781849285537		

itgovernancepublishing.co.uk/Products/Availability-and-Capacity-Management-in-the-Cloud.aspx



Catalogs, Services and Portfolios: An ITSM success story

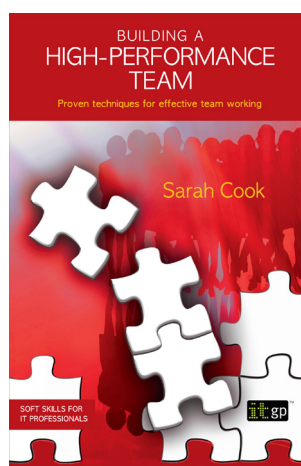
Daniel McLean

Catalogs, Services and Portfolios – an ITSM success story is a fictional account of change management surrounding ITSM projects, but is based on real events. It tells the story of ITSM practitioner Chris as he learns how to deal with resistance to change and overcome inertia in staff behaviour. Through his experiences, readers encounter the common challenges faced when implementing change in an IT service management context.

Publication date	Page extent	Price	UK	US	EUR
08/04/2014	198pp	All formats	£29.95	\$37.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849285674	9781849285681	9781849285698	9781849285704

itgovernancepublishing.co.uk/products/catalogs,-services-and-portfolios-an-itsm-success.aspx



Building a High-Performance Team

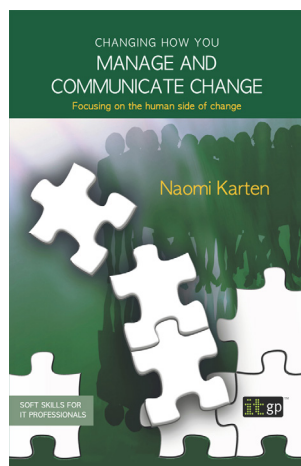
Sarah Cook

As an IT manager, you depend on collaboration and teamwork. Whether you're a team leader, member, or part of a cross-function team, the successful implementation of your IT projects depends on team synergy and performance. Ideal for IT managers and anyone working with IT professionals, this book will help you to understand the characteristics of a high-performance team and give you the skills to assess the overall performance of your own team, and develop an action plan for realising its potential.

Publication date	Page extent	Price	UK	US	EUR
27/01/2009	128pp	All formats	£19.95	\$24.99	€22.95

PDF	EPUB	Kindle	
9781905356812	9781849281409	9781849282468	

itgovernancepublishing.co.uk/Products/Building-a-High-Performance-Team-Proven-techniques.aspx



Changing How You Manage and Communicate Change

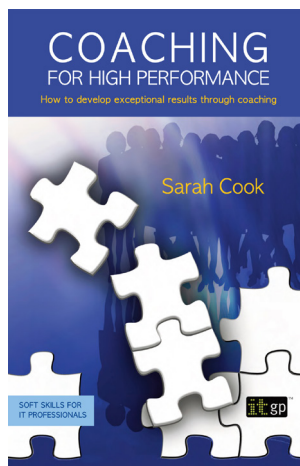
Naomi Karten

Changing How You Manage and Communicate Change, written by speaker and consultant Naomi Karten, is specifically for IT professionals and those working closely with IT. However, you will find that the experiences highlighted in this book apply equally to anyone in any industry who needs to lead change. This book is full of useful models and tips that will increase your ability to deal with change more effectively and help others do so as well.

Publication date	Page extent	Price	UK	US	EUR
31/03/2009	180pp	All formats	£19.95	\$24.99	€22.95

PDF	EPUB	Kindle	
9781905356959	9781849281270	9781849282338	

itgovernancepublishing.co.uk/products/changing-how-you-manage-and-communicate-change-foc.aspx



Coaching for High Performance

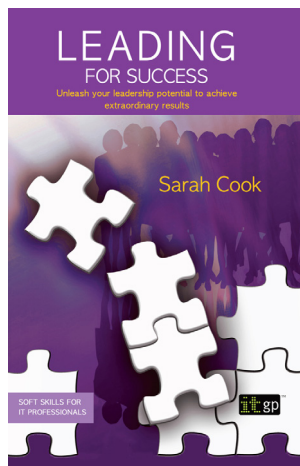
Sarah Cook

Coaching for High Performance is intended to inspire IT managers with practical advice and tips on how to create a coaching environment in their department. Applying coaching skills in the IT workplace will help create a climate of high performance.

Publication date	Page extent	Price	UK	US	EUR
27/01/2009	132pp	All formats	£19.95	\$24.99	€22.95

PDP	EPUB	Kindle	
9781849280037	9781849281041	9781849282109	

itgovernancepublishing.co.uk/Products/Coaching-for-High-Performance-How-to-develop-excep.aspx



Leading for Success

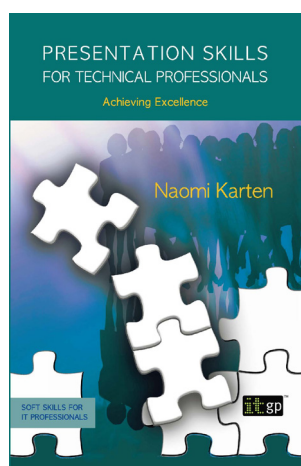
Sarah Cook

Whatever the environment in which you work, providing effective leadership leads to a climate where team members want to give their best and where organisational goals are more likely to be reached. This book provides IT managers with practical advice and tips on how to become an effective leader.

Publication date	Page extent	Price	UK	US	EUR
24/02/2009	110pp	All formats	£19.95	\$24.99	€22.95

PDF	EPUB	Kindle	
9781905356935	9781849281522	9781849282581	

itgovernancepublishing.co.uk/Products/Leading-for-Success-Unleash-your-leadership-potent.aspx



Presentation Skills for Technical Professionals

Naomi Karten

This book gives you invaluable tips on how to make your presentation clear and accessible, how to interact with your audience and how to retain their interest while keeping your anxiety under control. Naomi Karten has used her vast experience — both positive and negative — on the front lines of public speaking to provide key advice (and many chuckles!) in this engrossing read for the technical professional.

Publication date	Page extent	Price	UK	US	EUR
23/09/2010	246pp	All formats	£19.95	\$24.99	€22.95

PDF	EPUB	Kindle	
9781849280747	9781849281553	9781849282611	

itgovernancepublishing.co.uk/Products/Presentation-Skills-for-Technical-Professionals-Ac.aspx



The Effective Manager

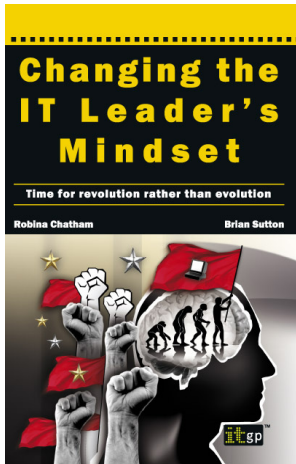
Sarah Cook

The Effective Manager is intended to provide IT managers with practical advice and tips on how to become an effective manager. It is designed to help you understand the characteristics of a high-performance manager, to help you assess where your strengths and development areas lie as a manager, and to create a plan of action for realising your management potential.

Publication date	Page extent	Price	UK	US	EUR
24/02/2009	114pp	All formats	£19.95	\$24.99	€22.95

PDF	EPUB	Kindle	
9781905356898	9781849281119	9781849282178	

itgovernancepublishing.co.uk/Products/The-Effective-Manager-Management-skills-for-high-p.aspx



Changing the IT Leader's Mindset

Robina Chatham and Brian Sutton

In order to gain the board's confidence and help to lead their organisation, CIOs must now become masters and deal with imperfectly seizing the unknown, rather than working to perfect the known. Incorporating the latest business thinking, this book explains how the IT leader can strike this balance, evolve into a CTO – chief Transformation Officer – and really contribute to the development and success of business enterprises.

Publication date	Page extent	Price	UK	US	EUR
12/08/2010	178pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849280655	9781849280662	9781849281423	9781849282482

itgovernancepublishing.co.uk/Products/Changing-the-IT-Leader-s-Mindset-Time-for-revoluti.aspx



Essential Time Management and Organisation

Sarah Cook

Do you struggle to get everything done in the time you have available? Are you deluged with interruptions to your work flow? Do you find it difficult to prioritise your tasks and wish you were more organised? *Essential Time Management and Organisation* will help you transform the way you work and regain control of your working day. This clear and concise guide offers tried and tested techniques for organising your time and achieving your goals.

Publication date	Page extent	Price	UK	US	EUR
20/11/2010	54pp	All formats	£9.95	\$14.95	€12.95

PDF	EPUB	Kindle
9781849283038	9781849283045	9781849283373

itgovernancepublishing.co.uk/Products/Essential-Time-Management-and-Organisation-A-Pocke.aspx

ISO 22301 Business Continuity Management System (BCMS) Implementation Toolkit

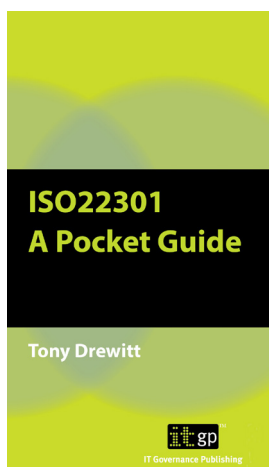


Easily implement and maintain an ISO 22301-compliant business continuity management system (BCMS) with the *ISO 22301 BCMS Toolkit*. Containing expert guidance, and formatted and fully customisable document templates suitable for any organisation's BCMS, the toolkit enables you to comply with regulatory and legal requirements, and ensure that you are in the small minority of businesses that can survive critical disruptions.

Publication date	Format	Price	UK	US	EUR
01/11/2012	Microsoft Office	All formats	£495.00	\$620.00	€570.00

Download			
9781849286398			

[itgovernancepublishing.co.uk/Products/ISO22301-Business-Continuity-Management-System-\(BC.aspx](http://itgovernancepublishing.co.uk/Products/ISO22301-Business-Continuity-Management-System-(BC.aspx)



ISO22301: A Pocket Guide

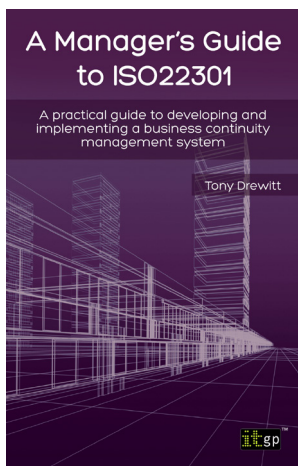
Tony Drewitt

ISO22301: A Pocket Guide is designed to help you satisfy the requirements of ISO 22301, the international standard for business continuity management (BCM). A BCMS based on ISO 22301 will protect your organisation's turnover, profits and reputation. With the expert advice contained in this guide, you can ensure your organisation develops a business continuity plan that is fit for purpose, and ensure your continuing service when disaster strikes.

Publication date	Page extent	Price	UK	US	EUR
04/03/2013	60	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849284806	9781849284813	9781849284820	9781849284837

itgovernancepublishing.co.uk/Products/ISO22301-A-Pocket-Guide.aspx



A Manager's Guide to ISO22301

Tony Drewitt

This book is full of illustrative examples and practical guidance on developing and implementing a BCMS. It discusses business impact analysis (BIA) and risk assessment in the context of business continuity, and outlines key areas of BCM including strategy, procedures, testing, evaluation and improvement. A BCM policy and other useful document templates are provided in the appendices.

Publication date	Page extent	Price	UK	US	EUR
09/04/2013	236pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849284677	9781849284677	9781849284691	9781849284707

itgovernancepublishing.co.uk/Products/A-Manager-s-Guide-to-ISO22301-A-practical-guide-to.aspx



Business Continuity and the Pandemic Threat

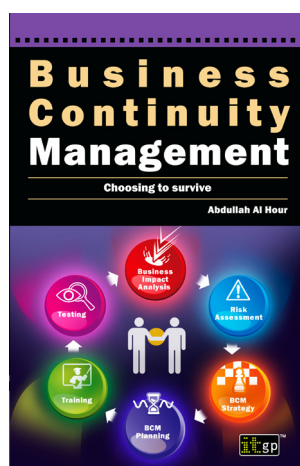
Robert Clark

Pandemics are by their nature widespread, indiscriminate and impossible to prevent. How would your business fare if most of your workforce were incapacitated by an unexpected incident? *Business Continuity and the Pandemic Threat* considers the corporate impact of pandemics, and shows how best to prepare for and mitigate their effects.

Publication date	Page extent	Price	UK	US	EUR
07/06/2016	296pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849288194	9781849288200	9781849288217	9781849288224

itgovernancepublishing.co.uk/Products/Business-Continuity-and-the-Pandemic-Threat.aspx



Business Continuity Management: Choosing to Survive

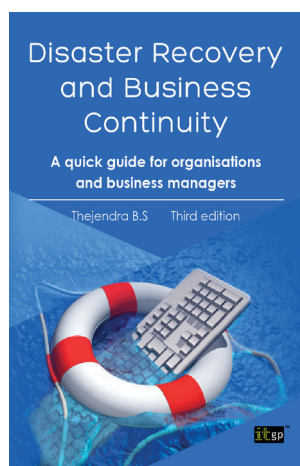
Abdullah Al Hour

An effective BCM programme will have a positive impact on your business, not only enabling you to carry on with business as usual in the event of an incident, but also in its day-to-day running. *Business Continuity Management: Choosing to Survive* shows you how to systematically prepare your business, not only for the unthinkable, but also for smaller incidents that, if left unattended, could well lead to major disasters.

Publication date	Page extent	Price	UK	US	EUR
31/07/2012	394pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849282987	9781849282994	9781849283007	9781849283816

itgovernancepublishing.co.uk/Products/Business-Continuity-Management-Choosing-to-Survive.aspx



Disaster Recovery and Business Continuity, Third edition

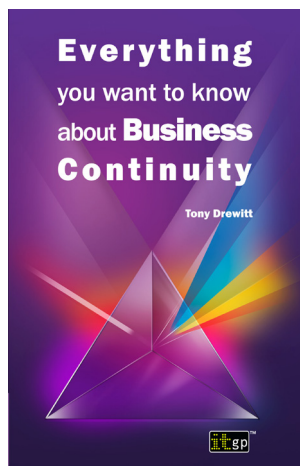
Thejendra BS

If you want to protect your business, you need to put a business continuity (BC) and disaster recovery (DR) plan in place to help your business survive. *Disaster Recovery and Business Continuity* shows you how to keep your information safe, and safeguard your company from viruses and phishing scams. It explains how to store data safely, prevent assets and business intelligence from being lost by accident, and ensure your communication links are secure and functioning when disaster strikes.

Publication date	Page extent	Price	UK	US	EUR
30/01/2014	294pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849285384	9781849285391	9781849285407	9781849285414

itgovernancepublishing.co.uk/Products/Disaster-Recovery-and-Business-Continuity-3rd-edit.aspx



Everything you want to know about Business Continuity

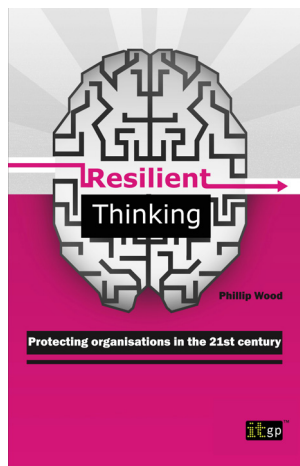
Tony Drewitt

Everything you want to know about Business Continuity guides you through a range of standards, particularly ISO 22301. It shows you how to develop a modern response to the operational risk landscape and how to prepare your organisation for interruptions to your key activities, minimising the impact on your bottom line, reputation and credibility.

Publication date	Page extent	Price	UK	US	EUR
15/03/2012	276pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849282000	9781849282017	9781849282024	9781849282864

itgovernancepublishing.co.uk/Products/Everything-you-want-to-know-about-Business-Continu.aspx



Resilient Thinking: Protecting Organisations in the 21st Century

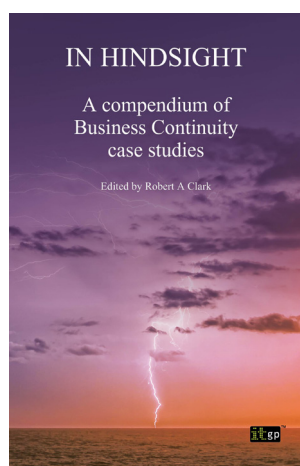
Phillip Wood

Resilient Thinking discusses the importance of thinking laterally about potential impacts on your organisation and examines a 'thinking' approach to resilience management. It will revolutionise your approach to risk analysis and crisis management. Even if the worst does happen, you will be fully equipped to handle it.

Publication date	Page extent	Price	UK	US	EUR
08/11/2012	144pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849283823	9781849284349	9781849284356	9781849284615

itgovernancepublishing.co.uk/Products/Resilient-Thinking-Protecting-Organisations-in-the.aspx



In Hindsight: A compendium of Business Continuity case studies

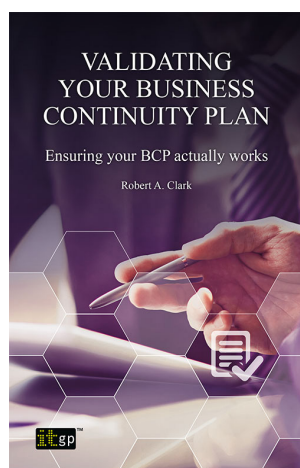
Edited by Robert A. Clark

In this book, the authors analyse the factors that contributed to some of the major disasters from the last thirty years and explain what could have been done better, before and after the event. Unlike many titles on business continuity and disaster recovery, *In Hindsight: A compendium of Business Continuity case studies* does not build up from the theory of business continuity planning. Instead, it takes apart real events from a wide range of industries and sectors, revealing the themes that contributed to each.

Publication date	Page extent	Price	UK	US	EUR
26/06/2014	366pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849285919	9781849285926	9781849285933	9781849285940

itgovernancepublishing.co.uk/Products/In-Hindsight-A-compendium-of-Business-Continuity-c.aspx



Validating Your Business Continuity Plan

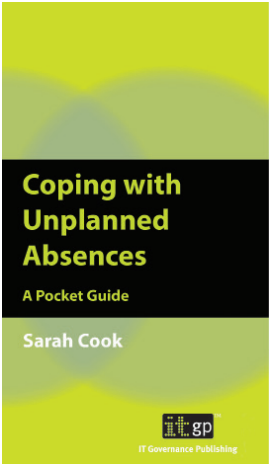
Robert A. Clark

When a disruptive incident strikes, you need to know that your business continuity plan (BCP) will work smoothly and consistently. Many companies, however, fail to carry out any business continuity exercises. This book explains why validating your BCP is essential to your business's survival, and describes the component parts of a validation programme, with case studies and expert guidance.

Publication date	Page extent	Price	UK	US	EUR
17/11/2015	250pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849287739	9781849287746	9781849287753	9781849287760

itgovernancepublishing.co.uk/Products/Validating-Your-Business-Continuity-Plan.aspx



Coping with Unplanned Absences

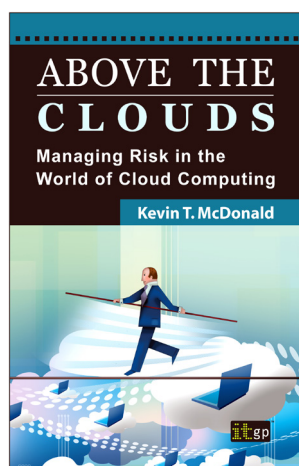
Sarah Cook

Unplanned absence from work could cost the UK economy as much as £12 billion a year. This pocket guide, based on best practice guidelines, looks at what you can do to ensure your employees fulfil their obligations and turn up as required. While you may not be able to prevent unplanned absence altogether, the advice contained in this guide will help you to keep the extra costs and disruption associated with unplanned absence to a minimum.

Publication date	Page extent	Price	UK	US	EUR
07/06/2010	52	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849280556	9781849280563	9781849281614	9781849282673

itgovernancepublishing.co.uk/Products/Coping-with-Unplanned-Absences-A-Pocket-Guide.aspx



Above the Clouds

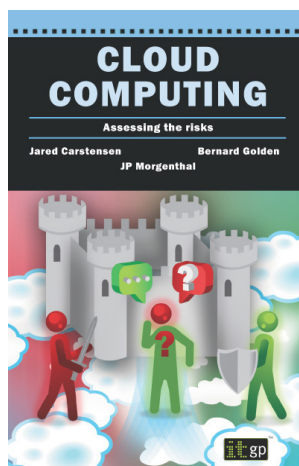
Kevin McDonald

Above the Clouds: Managing Risk in the World of Cloud Computing acts as a primer and strategic guide to identify Cloud computing best practices and associated risks, and reduce the latter to acceptable levels. From software as a service (SaaS) to replacing the entire IT infrastructure, the author serves as an educator, guide and strategist, from runway to getting the organisation above the clouds. The book also offers valuable tips on how to choose your Cloud service providers.

Publication date	Page extent	Price	UK	US	EUR
23/02/2010	170pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849280310	9781849280327	9781849280990	9781849282093

itgovernancepublishing.co.uk/Products/Above-the-Clouds-Managing-Risk-in-the-World-of-Clo.aspx



Cloud Computing: Assessing the risks

Jared Carstensen, JP Morgenthal and Bernard Golden

Cloud Computing: Assessing the risks uses jargon-free language and relevant examples, analogies and diagrams to explain the key benefits and risks that come with adopting Cloud services. Written by three internationally renowned experts, the book discusses the primary concerns of most businesses leaders: the security and risk elements of the Cloud.

Publication date	Page extent	Price	UK	US	EUR
17/04/2012	306pp	All formats	£34.95	\$43.99	€40.95

Paperback	PDF	EPUB	Kindle
9781849283595	9781849283601	9781849283618	9781849284103

itgovernancepublishing.co.uk/Products/Cloud-Computing-Assessing-the-risks.aspx



Securing Cloud Services: A pragmatic approach to security architecture in the Cloud

Lee Newcombe

Cloud computing represents a major change to the IT services landscape, but it also introduces a different set of potential security risks that need to be understood and addressed. This book gives a detailed and architectural approach to securing Cloud services. It is written for decision-makers, senior IT stakeholders, enterprise architects, information security professionals and anyone else who is interested in working with Cloud services but might be concerned about the security implications.

Publication date	Page extent	Price	UK	US	EUR
24/07/2012	338pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849283960	9781849283977	9781849283984	9781849283793

itgovernancepublishing.co.uk/Products/Securing-Cloud-Services-A-pragmatic-approach-to-se.aspx



Cloud Security and Governance: Who's on your Cloud?

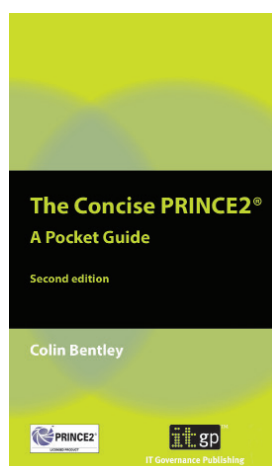
Sumner Blount and Rob Zanella

One of the most difficult challenges related to Cloud computing revolves around the security and compliance issues associated with it. This is a major concern and will continue to be, with the ever-increasing onslaught of regulations impacting security controls. This pocket guide explains and highlights some of the key security and compliance issues surrounding Cloud adoption, and provides helpful insight into how they can be addressed.

Publication date	Page extent	Price	UK	US	EUR
21/10/2010	62pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849280907	9781849280914	9781849280983	9781849282086

itgovernancepublishing.co.uk/Products/Cloud-Security-and-Governance-Who-s-on-your-cloud.aspx



The Concise PRINCE2®

Colin Bentley

If you're sitting your PRINCE2® exams or embarking on your first project, you'll know that there's a lot to learn and remember. Written by a former Chief Examiner for PRINCE2®, *The Concise PRINCE2®* contains all you need to prompt your memory at the crucial time so that you can follow the right processes in the right order, tailor the system to meet your needs, and manage a successful project from start to finish.

Publication date	Page extent	Price	UK	US	EUR
27/06/2013	86pp	All formats	£9.95	\$14.95	€12.95
Paperback	PDF				
9781849284783	9781849284790				

itgovernancepublishing.co.uk/Products/The-Concise-PRINCE2-A-Pocket-Guide.aspx



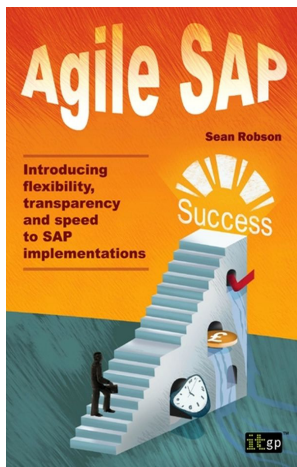
ISO Project Initiation Documentation (PID) Toolkit

Alan Calder

This documentation toolkit helps you to identify the necessary steps in your ISO management system implementation, helping you establish a sound base for your project before seeking board-level commitment. Once these documents have been reviewed and approved, this toolkit will act as a base against which you can assess your project's progress, risks, issues, change and ongoing viability.

Publication date	Format	Price	UK	US	EUR
01/10/2015	Microsoft Office		£85.00	\$106.00	€98.00
Download					
9781884928786					

[itgovernancepublishing.co.uk/Products/ISO-Project-Initiation-Documentation-\(PID\)-Toolkit.aspx](http://itgovernancepublishing.co.uk/Products/ISO-Project-Initiation-Documentation-(PID)-Toolkit.aspx)



Agile SAP: Introducing flexibility, transparency and speed to SAP implementations

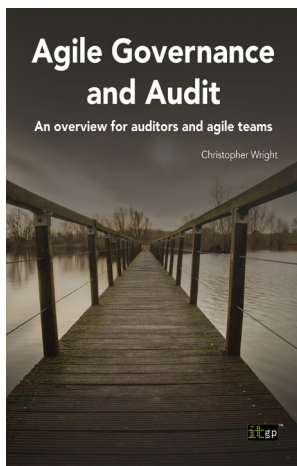
Sean Robson

In this unique book, Sean Robson presents ways of improving SAP implementations, and offers practical advice on the most effective way to see a project through from beginning to end. Basing his strategies on the twelve principles of the Agile Manifesto, and drawing on his vast experience, he focuses on the use of Scrum and Kanban and their suitability for certain types of projects, enabling you to select the most appropriate method for the task in hand.

Publication date	Page extent	Price	UK	US	EUR
24/01/2013	216pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849284455	9781849284462	9781849284479	9781849284639

itgovernancepublishing.co.uk/Products/Agile-SAP-Introducing-flexibility,-transparency-an.aspx



Agile Governance and Audit

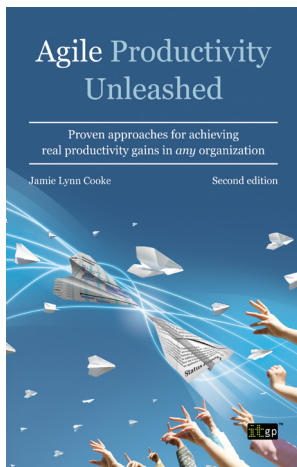
Christopher Wright

Written for auditors and Agile managers, *Agile Governance and Audit* bridges the gap between traditional auditing approaches and the requirements of Agile methodologies. It provides an overview of Agile for auditors and other risk professionals who have not encountered the approach before. Each chapter includes hints and tips for auditors, and a selection of case studies illustrate the practical issues involved in auditing Agile projects. This makes it an ideal book for any auditor encountering the Agile methodology.

Publication date	Page extent	Price	UK	US	EUR
19/06/2014	118pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849285872	9781849285889	9781849285896	9781849285902

itgovernancepublishing.co.uk/Products/Agile-Governance-and-Audit-An-overview-for-auditor.aspx



Agile Productivity Unleashed

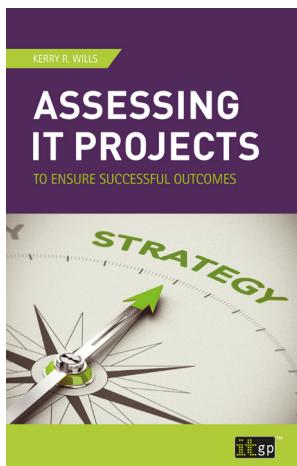
Jamie Lynn Cooke

In this new edition of her award-winning book, Jamie Lynn Cooke reveals the secrets of the Agile methodologies that have revolutionised the way that many of the world's most successful companies operate. Written for business professionals and managers, the book explains the core principles of Agile, shows why these approaches work, and demonstrates how to use Agile to significantly increase productivity, quality and customer satisfaction in any industry.

Publication date	Page extent	Price	UK	US	EUR
01/04/2014	402pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849285636	9781849285643	9781849285650	9781849285667

itgovernancepublishing.co.uk/Products/Agile-Productivity-Unleashed-Proven-approaches-for.aspx



Assessing IT Projects to Ensure Successful Outcomes

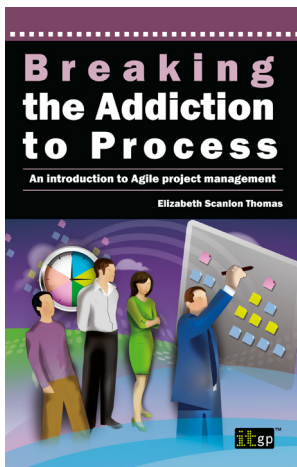
Kerry Wills

Assessing IT Projects to Ensure Successful Outcomes is a comprehensive reference guide that focuses on the assessment of IT projects. Organised into five main sections (Approach, Plan, Collect Information, Assess and Recommend, and Package and Present) and interspersed with case studies based on the author's extensive experience delivering projects, the book provides exhaustive guidance on structuring and conducting an IT project assessment, from planning to presentation.

Publication date	Page extent	Price	UK	US	EUR
28/05/2015	234pp	All formats	£39.95	\$49.99	€49.95

Paperback	PDF	EPUB	Kindle
9781849287364	9781849287371	9781849287388	9781849287395

itgovernancepublishing.co.uk/Products/Assessing-IT-Projects-to-Ensure-Successful-Outcome.aspx



Breaking the Addiction to Process

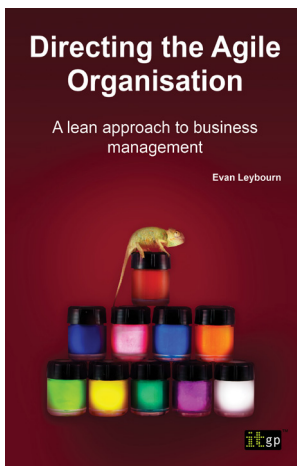
Elizabeth Scanlon Thomas

Breaking the Addiction to Process will give you a clear understanding of the way Agile works and how it can improve your business practices. It explains how Agile will help you to improve your relationships with your customers, to work more efficiently with your colleagues, and to develop more streamlined and successful working practices, saving you time and money.

Publication date	Page extent	Price	UK	US	EUR
05/04/2011	136pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849281768	9781849281775	9781849281850	9781849282796

itgovernancepublishing.co.uk/Products/Breaking-the-Addiction-to-Process-An-Introduction.aspx



Directing The Agile Organisation

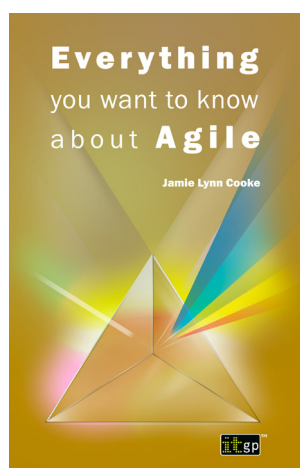
Evan Leybourn

Directing the Agile Organisation uses a combination of first-hand research and in-depth case studies to offer a fresh approach to business management, applying Agile processes pioneered in the IT and manufacturing industries. Agile business management is divided into four domains: your role as a manager, your organisation's interaction with its customers, the management of your staff, and the tools and techniques available to optimise workflow and manage customer requirements.

Publication date	Page extent	Price	UK	US	EUR
27/06/2013	280pp	All formats	£34.95	\$43.99	€40.95

Paperback	PDF	EPUB	Kindle
9781849284912	9781849284929	9781849284936	9781849284943

itgovernancepublishing.co.uk/Products/Directing-the-Agile-Organisation-A-lean-approach-t.aspx



Everything you want to know about Agile

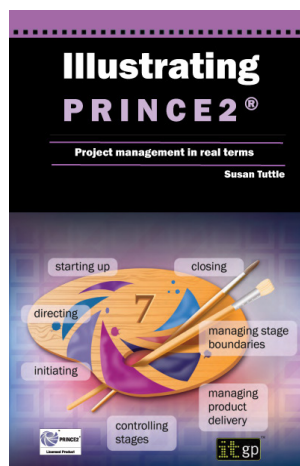
Jamie Lynn Cooke

This book is written specifically to address the challenges of implementing Agile within your organisation's unique structures, constraints and culture. It describes Agile methodologies in clear business language specifically for business professionals. Most importantly, this book gives you a range of strategies for aligning Agile work within the reporting, budgeting, staffing and governance constraints of your organisation, which is arguably the biggest challenge.

Publication date	Page extent	Price	UK	US	EUR
04/04/2012	222pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849283236	9781849283243	9781849283366	9781849284110

itgovernancepublishing.co.uk/Products/Everything-you-want-to-know-about-Agile-How-to-get.aspx



Illustrating PRINCE2®: Project management in real terms

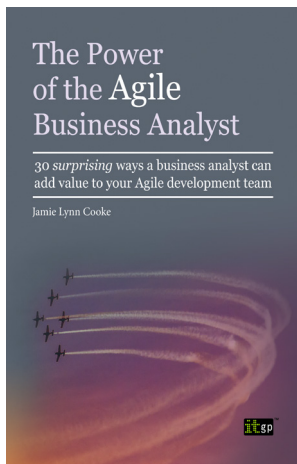
Susan Tuttle

PRINCE2® is a versatile project management methodology that can be tailored to any project, of any size, in any environment, by any company. Written by an experienced practitioner and trainer, this step-by-step guide breaks down the PRINCE2® methodology into bite-size chunks, giving clear explanations and practical illustrations in each section. It will show you how to effectively apply the principles, themes and processes of PRINCE2® to your project.

Publication date	Page extent	Price	UK	US	EUR
10/01/2012	238pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849283250	9781849283267	9781849283274	9781849283526

itgovernancepublishing.co.uk/Products/Illustrating-PRINCE2-Project-management-in-real-te.aspx



The Power of the Agile Business Analyst

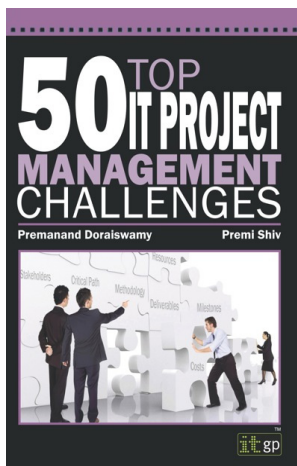
Jamie Lynn Cooke

This book challenges whether Agile projects are truly positioned to deliver the highest-value business solutions without offering business users the equivalent level of support, validation, and collaboration that is provided for the Agile development team. To address this challenge, it proposes including an Agile business analyst on the development team to provide business users with the support they need, as well as a valuable resource to assist the Agile developers in their analysis, design, testing and implementation work.

Publication date	Page extent	Price	UK	US	EUR
24/10/2013	200pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849285049	9781849285056	9781849285063	9781849285070

itgovernancepublishing.co.uk/Products/The-Power-of-the-Agile-Business-Analyst-30-surpris.aspx



50 Top IT Project Management Challenges

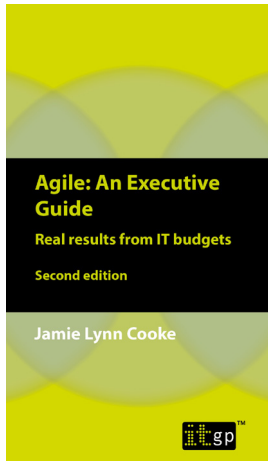
Premanand Doraiswamy and Premi Shiv

Discussions on project management forums highlight many of the challenges facing a project manager during the course of a project. Unclear requirements, scope creep and undefined roles are well-trodden issues that can derail a project. This book offers a focused and concise summary of 50 challenges facing today's IT project manager. The authors draw on years of practical experience to outline these challenges and offer useful tips and advice on how to deal with them.

Publication date	Page extent	Price	UK	US	EUR
28/02/2012	128pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849283410	9781849283427	9781849283434	9781849283670

itgovernancepublishing.co.uk/Products/50-Top-IT-Project-Management-Challenges.aspx



Agile: An Executive Guide

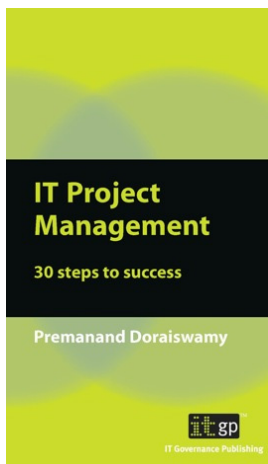
Jamie Lynn Cooke

Agile: An Executive Guide is full of practical advice, including detailed guidelines to help you choose the right kick-off point for Agile within your organisation, avoid common traps, monitor and measure your investment, and broaden the use of Agile methods into other areas of your organisation. It includes step-by-step guidelines, interactive tools and targeted questionnaires to help you and your staff successfully implement these methods.

Publication date	Page extent	Price	UK	US	EUR
22/03/2016	120pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849287951	9781849287968	9781849287975	9781849287982

itgovernancepublishing.co.uk/Products/Agile-An-Executive-Guide-Real-results-from-IT-budg.aspx



IT Project Management: 30 steps to success

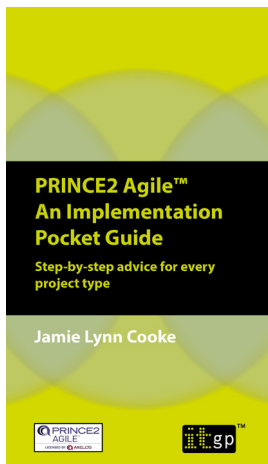
Premanand Doraiswamy

This pocket guide is designed to help IT project managers to succeed, and is based on the author's years of experience in IT project management. The guide's step-by-step approach will enable those new to IT project management, or intending to make a career in this field, to master the essential skills.

Publication date	Page extent	Price	UK	US	EUR
07/02/2011	86pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849281003	9781849281010	9781849281751	9781849282765

itgovernancepublishing.co.uk/Products/IT-Project-Management-30-steps-to-success.aspx



PRINCE2 Agile™: An Implementation Pocket Guide

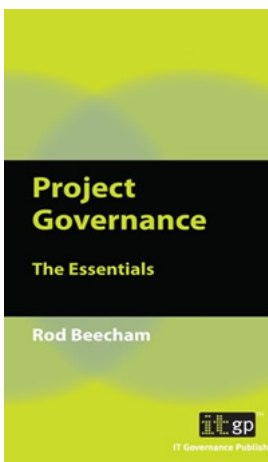
Jamie Lynn Cooke

PRINCE2 Agile: An Implementation Pocket Guide is an official AXELOS-licensed guide that explains the PRINCE2 Agile framework in clear business language with practical guidance on how to implement this framework for any project in your organisation. It is ideal for those who need a readily available reference source to supplement the official AXELOS PRINCE2 Agile guide.

Publication date	Page extent	Price	UK	US	EUR
21/04/2016	136pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849288071	9781849288088	9781849288095	9781849288101

itgovernancepublishing.co.uk/Products/PRINCE2-Agile-An-Implementation-Pocket-Guide-Step.aspx



Project Governance: The Essentials

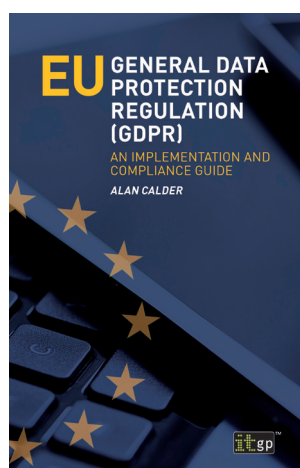
Rod Beecham

Many senior executives in 'non-project' industries are charged with initiating and managing projects. Many of these projects fail, or cost significantly more than originally estimated. This pocket guide highlights many of the common pitfalls and explains how to avoid them. Written from personal experience of managing many successful projects over 15 years, *Project Governance: The Essentials* offers real, workable solutions in bite-size pieces to help you gain the best return on your investment.

Publication date	Page extent	Price	UK	US	EUR
07/04/2011	64pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849281805	9781849281812	9781849281959	9781849282833

itgovernancepublishing.co.uk/products/project-governance-the-essentials.aspx



EU General Data Protection Regulation (GDPR): An Implementation and Compliance Guide

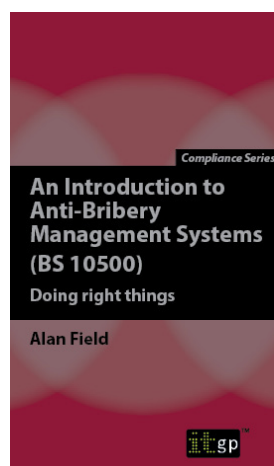
Alan Calder

With the increasing risk of data breaches from cyber attack, the EU GDPR aims to prevent the loss of personal data by improving data security for everyone living in EU member states. UK organisations have until 25 May 2018 to comply with the new law, or potentially face fines of up to 4% of annual turnover or €20 million. This must-have guide explains how to implement and achieve full compliance with the GDPR, helping you avoid such costly fines.

Publication date	Page extent	Price	UK	US	EUR
29/09/2016	TBA	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849288354	9781849288361	9781849288378	9781849288385

[itgovernancepublishing.co.uk/Products/EU-General-Data-Protection-Regulation-\(GDPR\)-An-Im.aspx](http://itgovernancepublishing.co.uk/Products/EU-General-Data-Protection-Regulation-(GDPR)-An-Im.aspx)



An Introduction to Anti-Bribery Management Systems (BS 10500)

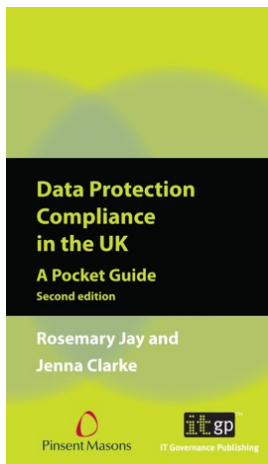
Alan Field

An Introduction to Anti-Bribery Management Systems (BS 10500) explains how to implement an ABMS that meets the requirements of BS 10500, from initial gap analysis to due diligence management. It provides helpful guidance on the importance of clearly defining policies; logging gifts and hospitality in auditable records; ensuring a consistent approach across the organisation; controls for contractors; charitable and political donations; whistle-blowing; and internal auditing and corrective action.

Publication date	Page extent	Price	UK	US	EUR
07/04/2015	78pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849287241	9781849287258	9781849287265	9781849287272

itgovernancepublishing.co.uk/Products/An-Introduction-to-Anti-Bribery-Management-Systems.aspx



Data Protection Compliance in the UK

Rosemary Jay and Jenna Clarke

This pocket guide gives you a clear description of the Data Protection Act, outlining its terms and explaining its requirements. The easy-to-follow checklist tells you the practical steps you should be taking in order to comply with the Act.

Publication date	Page extent	Price	UK	US	EUR
06/04/2010	64pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849280471	9781849280488	9781849281621	9781849282680

itgovernancepublishing.co.uk/Products/Data-Protection-Compliance-in-the-UK-A-Pocket-Guid.aspx



Data Protection and the Cloud

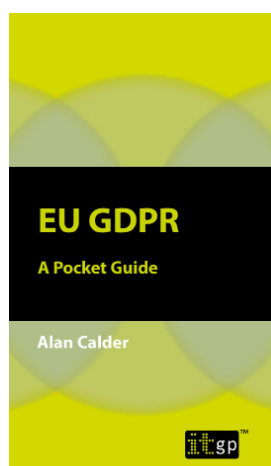
Paul Ticher

More than 85% of businesses now take advantage of Cloud computing, but Cloud computing does not sit easily with the DPA. *Data Protection and the Cloud* addresses that issue, providing an expert introduction to the legal and practical data protection risks involved in using Cloud services. It highlights the risks an organisation's use of the Cloud might generate, and offers the kind of remedial measures that might be taken to mitigate those risks.

Publication date	Page extent	Price	UK	US	EUR
09/02/2015	94pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849287128	9781849287135	9781849287142	9781849287159

itgovernancepublishing.co.uk/Products/Data-Protection-and-the-Cloud-Are-the-risks-too-gr.aspx



EU GDPR: A Pocket Guide

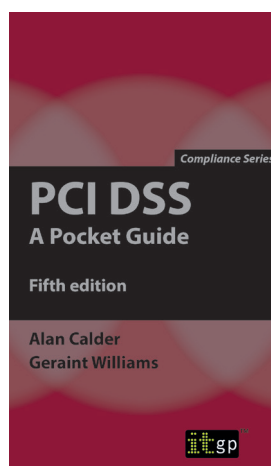
Alan Calder

The perfect introduction to the principles of data privacy and the European Union General Data Protection Regulation, this guide is the ideal resource for anyone wanting a clear, concise primer on data protection, and is the perfect introduction for organisations that need to get to grips with the key principles of data privacy and the GDPR.

Publication date	Page extent	Price	UK	US	EUR
21/06/2016	96pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849288316	9781849288323	9781849288330	9781849288347

itgovernancepublishing.co.uk/Products/EU-GDPR-A-Pocket-Guide.aspx



PCI DSS: A Pocket Guide, fifth edition

Alan Calder and Geraint Williams

All organisations that accept, store, transmit or process cardholder data must comply with the PCI DSS; failure to do so can have serious consequences for their ability to process card payments. Co-written by a PCI QSA (Qualified Security Assessor), this handy pocket guide provides all the information you need to consider as you approach the PCI DSS. It is also an ideal training resource for anyone in your organisation involved with payment card processing.

Publication date	Page extent	Price	UK	US	EUR
28/07/2016	76pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849288439	9781849288446	9781849288453	9781849288460

itgovernancepublishing.co.uk/Products/PCI-DSS-A-Pocket-Guide,-fourth-edition.aspx

ABMS Anti Bribery Documentation Toolkit

Alan Field



A cost-effective suite of pre-written document templates to help you to achieve compliance with BS 10500, the British Standard for anti-bribery management. For less than you might pay a lawyer for an hour, you can download our best-practice *Anti-Bribery Management Documentation Toolkit* today and toughen up your corporate governance with an anti-bribery system that is fully up to date and compliant with BS 10500.

Publication date	Format	Price	UK	US	EUR
01/07/2013	Microsoft Office	All formats	£110.00	\$137.00	€127.00
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itgovernancepublishing.co.uk/Products/ABMS-Anti-Bribery-Documentation-Toolkit.aspx

EU General Data Protection Regulation Documentation Toolkit

Alan Calder



The EU General Data Protection Regulation (GDPR) is a key piece of legislation that provides a single, harmonised privacy law for the European Union, improving the promotion and regulation of data privacy for European citizens. This toolkit delivers the document templates, policies and procedures essential for any organisation seeking to achieve trouble-free compliance with the new EU GDPR.

Publication date	Format	Price	UK	US	EUR
30/05/2016	Microsoft Office	All formats	£249.95	\$315.00	€288.00
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9781849287937					

itgovernancepublishing.co.uk/Products/EU-General-Data-Protection-Regulation-Documentatio.aspx

PCI DSS Documentation Compliance Toolkit

Alan Calder and Geraint Williams



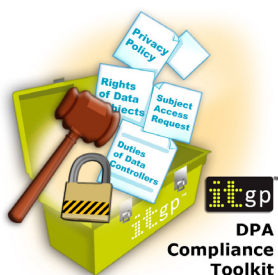
Designed by a PCI QSA (Qualified Security Assessor), the PCI DSS Documentation Toolkit contains expert guidance and advice, and fully customisable documentation templates to support payment card-accepting organisations ('merchants') by ensuring that their documentation is compliant with the PCI DSS.

Publication date	Format	Price	UK	US	EUR
30/06/2016	Microsoft Office	All formats	£495.00	\$620.00	€570.00
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9781849286558					

itgovernancepublishing.co.uk/Products/PCI-DSS-Documentation-Compliance-Toolkit.aspx

Data Protection Act 1998 (DPA 1998) Compliance Toolkit

Alan Calder

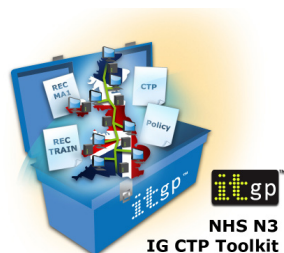


This toolkit contains the document templates and tools that are essential for any UK organisation that is responsible for personal information and is seeking compliance with the UK Data Protection Act 1998. You can save hours of researching and writing the required documentation using the tried and tested policies and templates in this toolkit.

Publication date	Format	Price	UK		
01/01/2010	Microsoft Office	All formats	£99.95		
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9781849286299					

[itgovernancepublishing.co.uk/Products/Data-Protection-Act-1998-\(DPA-1998\)-Compliance-Too.aspx](http://itgovernancepublishing.co.uk/Products/Data-Protection-Act-1998-(DPA-1998)-Compliance-Too.aspx)

IG Toolkit - CTP Documentation Templates



If you want to be an NHS Commercial Third Party, you must comply with the information governance requirements of the IG Toolkit, which helps to regulate patient confidentiality and ensure data integrity. These document templates contain all of the documents required in order to satisfy the v14 IG Toolkit requirements for CTPs. The templates cover security and awareness of accessibility to information and confidential patient/personal data, ensuring that all information is stored and accessed securely.

Publication date	Format	Price			
30/06/2016	Microsoft Office	£395.00			
Download					
9781849286510					

itgovernancepublishing.co.uk/products/nhs-ig-commercial-third-parties-documentation-tool.aspx

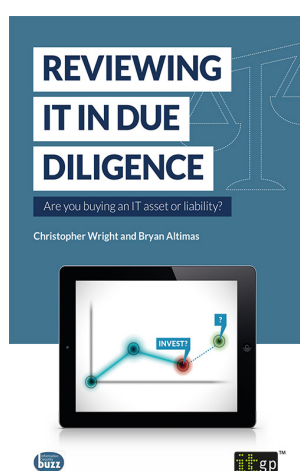
IG Toolkit - Business Partner Documentation Templates



If you want to be an NHS Business Partner, you must comply with the latest set of IG Toolkit requirements, which aim to help regulate patient confidentiality and ensure data integrity throughout business operations. This document set provides organisations with the necessary pre-written documents that need to be put into operation to become an NHS Business Partner. It is up to date with v14 of the IG Toolkit.

Publication date	Format	Price			
30/06/2016	Microsoft Office	£395.00			
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9781849286480					

itgovernancepublishing.co.uk/products/nhs-ig-v13-business-partner-documentation-toolkit.aspx



Reviewing IT in Due Diligence

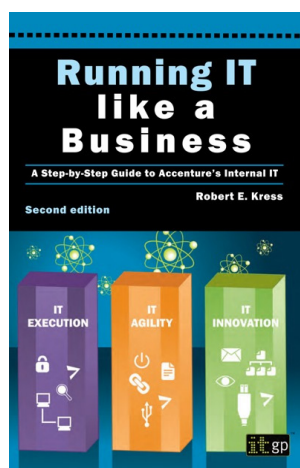
Christopher Wright and Bryan Altimas

When you merge with or acquire another business, you also gain their IT and data. In an ideal world, this integration would be seamless and easy. In reality, however, this is often not the case. This book provides an introduction to IRM in due diligence, and outlines some of the key IT issues to consider as part of the process. For those new to the process, it explains how to conduct an IT due diligence review, from scoping to reporting, and includes information on post-merger integration to realise business benefits from the deal.

Publication date	Page extent	Price	UK	US	EUR
19/03/2015	120pp	All formats	£12.95	\$16.99	€15.95

Paperback	PDF	EPUB	Kindle
9781849287203	9781849287210	9781849287227	9781849287234

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Running IT like a Business

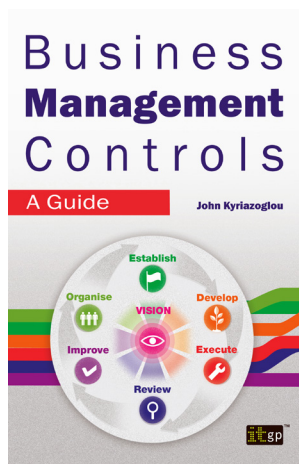
Robert Kress

This book shows how Accenture doubled its revenues while reducing the costs of its IT function, and how the same ideas can help your organisation. A real-life IT transformation case study, it gives readers an insight into Accenture's success and essential 'tricks of the trade'. With clear strategies, helpful diagrams and real-life examples, this book will give you the keys to unlocking your IT function's hidden potential.

Publication date	Page extent	Price	UK	US	EUR
18/10/2011	140pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849283564	9781849283571	9781849283588	9781849283687

itgovernancepublishing.co.uk/Products/Running-IT-Like-a-Business-A-Step-by-Step-Guide-to.aspx



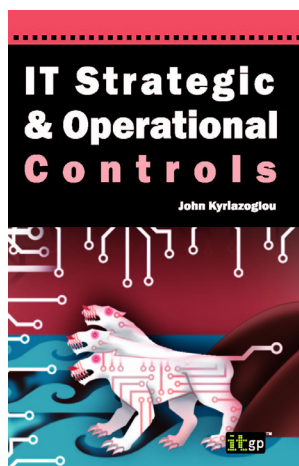
Business Management Controls

John Kyriazoglou

This book will help you to improve your business control practices and show you how to better create, implement and assess your own controls. It will also show you how to develop more streamlined and successful working practices, and how to enable, facilitate and protect your business operations in a more effective way.

Publication date	Page extent	Price	UK	US	EUR
18/12/2012	388pp	All formats	£29.95	\$37.99	€34.95
Paperback	PDF				
9781849284288	9781849284295				

itgovernancepublishing.co.uk/Products/Business-Management-Controls-A-Guide.aspx



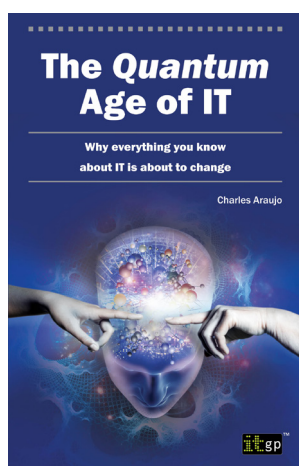
IT Strategic and Operational Controls

John Kyriazoglou

Written with practicality and convenience in mind, this book provides a comprehensive guide to implementing an integrated and flexible set of IT controls in a systematic way. It can help organisations to formulate a complete culture for all areas that must be supervised and controlled; allowing them to simultaneously ensure a secure, high standard while striving to obtain the strategic and operational goals of the company. Also available in Spanish.

Publication date	Page extent	Price	UK	US	EUR
02/09/2010	686pp	All formats	£39.95	\$49.99	€45.95
Paperback	PDF	Epub	Kindle		
9781849280617	9781849280624	9781849281508	9781849282567		

itgovernancepublishing.co.uk/Products/IT-Strategic-and-Operational-Controls.aspx



The Quantum Age of IT

Charles Araujo

In *The Quantum Age of IT*, Charles Araujo gives a broad perspective on the fundamental changes affecting the industry and practical guidance that every IT professional needs to compete in this new era of IT. Whether you are an IT executive, or just beginning your career, this book gives the key insights you need to understand what is happening now, what is coming, and how you can remain effective and relevant as you come to terms with the fundamental changes ahead.

Publication date	Page extent	Price	UK	US	EUR
29/11/2012	312pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849283755	9781849283748	9781849284516	9781849284523

itgovernancepublishing.co.uk/Products/The-Quantum-Age-of-IT-Why-everything-you-know-abou.aspx

Business Management Controls Toolkit

John Kyriazoglou

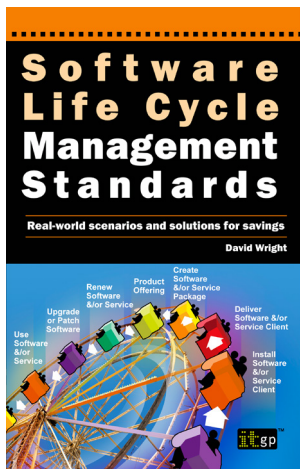


This toolkit is aimed at managers, auditors and professionals who want to understand how their organisation's assets, transactions, operations, systems activities and investments may be protected, controlled and improved more effectively and more efficiently. It provides you with the performance measures and compliance indicators, the checklists and questionnaires, documents, plans and policies you need to structure and shape the business control practices in your organisation.

Publication date	Format	Price	UK	US	EUR
18/12/2012	Microsoft Office	All formats	£199.00	\$250.00	€230.00

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Software Life Cycle Management Standards

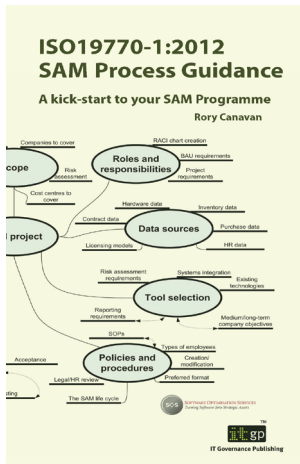
David Wright

In *Software Life Cycle Management Standards*, David Wright calls on his vast experience to explain how the ISO/IEC 19770 standard applies to the whole of the software lifecycle. He gives up-to-date information using practical examples, clear diagrams and entertaining anecdotes. For software publishers and originators, the book explains each part of the Standard and what they mean for developers.

Publication date	Page extent	Price	UK	US	EUR
26/07/2011	204pp	All formats	£24.95	\$31.99	€28.95

Paperback	PDF	EPUB	Kindle
9781849282048	9781849282055	9781849282062	9781849282871

itgovernancepublishing.co.uk/Products/Software-Life-Cycle-Management-Standards-Real-worl.aspx



ISO19770-1:2012 SAM Process Guidance

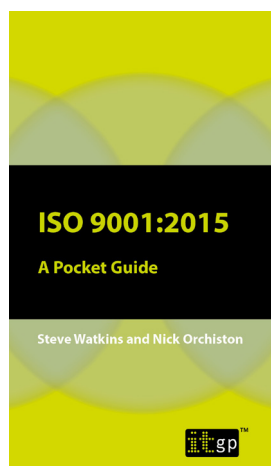
Rory Canavan

While ISO 19770-1 describes processes and activities for addressing effective software asset management (SAM), it does not offer guidance on how to approach the implementation of a SAM programme. This pocket guide offers a concise summary of the principles of software asset management as conveyed by ISO 19770-1: 2012, and provides advice and guidance on how to kick-start your own SAM programme – something the Standard alone doesn’t offer.

Publication date	Page extent	Price	UK	US	EUR
06/11/2012	80pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849284394	9781849284400	9781849284417	9781849284509

itgovernancepublishing.co.uk/Products/ISO19770-1-2012-SAM-Process-Guidance-A-kick-start.aspx



ISO 9001:2015: A Pocket Guide

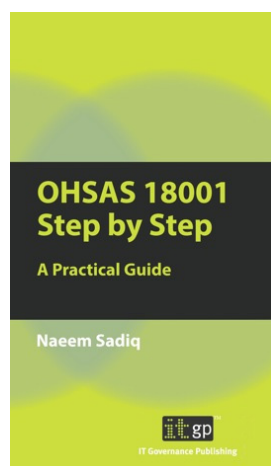
Steve Watkins and Nick Orchiston

With a quality management system (QMS) based on ISO 9001 – the world's most established quality framework – you can ensure the quality of the products and services your company provides, thereby enhancing customer satisfaction and increasing profitability. *ISO 9001:2015 – A Pocket Guide* provides a useful introduction to ISO 9001 and the principles of quality management.

Publication date	Page extent	Price	UK	US	EUR
03/05/2016	66pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849288118	9781849288125	9781849288132	9781849288149

itgovernancepublishing.co.uk/Products/ISO-9001-2015-A-Pocket-Guide.aspx



OHSAS 18001 Step by Step

Naeem Sadiq

In this introduction to OHSAS 18001, Sadiq takes the complex - and often impenetrable - concepts that surround health and safety and presents them with absolute precision and clarity. Using a wide variety of scenarios, the author discusses the hazards that might be present in a workplace, how to assess risk, how to manage OHSAS 18001 implementation and how to communicate its implementation through all levels of management.

Publication date	Page extent	Price	UK	US	EUR
26/04/2012	144pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849283625	9781849283632	9781849283649	9781849284141

itgovernancepublishing.co.uk/Products/OHSAS-18001-Step-by-Step-A-Practical-Guide.aspx

ISO 9001:2015 QMS Documentation Toolkit

Alan Calder



Achieve certification to ISO 9001:2015, or transition your existing quality management system (QMS) to the new standard the easy way: this cost-effective toolkit contains the documents and tools you need in order to implement ISO 9001, substantially reducing the amount of work and stress involved in your QMS implementation.

Publication date	Format	Price	UK	US	EUR
06/11/2015	Microsoft Office	All formats	£495.00	\$620.00	€570.00

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[itgovernancepublishing.co.uk/Products/ISO-9001-2015-Quality-Management-System-\(QMS\)-Docu.aspx](http://itgovernancepublishing.co.uk/Products/ISO-9001-2015-Quality-Management-System-(QMS)-Docu.aspx)

OHSAS 18001 Occupational Health & Safety Toolkit

Alan Calder

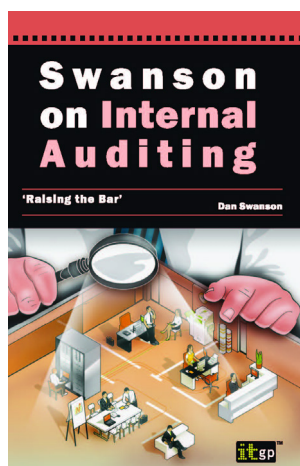


An occupational health and safety management system (OHSMS) provides a framework that allows an organisation to identify and control its health and safety risks, reduce the potential for accidents, and aid legislative compliance. The documents in the OHSAS 18001 Toolkit have been specifically designed for organisations seeking to comply with the requirements of OHSAS 18001. The policies and procedures are all compatible with ISO 27001 and the other toolkits in the IT Governance toolkit suite.

Publication date	Format	Price	UK	US	EUR
04/01/2010	Microsoft Office	All formats	£195.00	\$245.00	€225.00

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9781849286534			

itgovernancepublishing.co.uk/Products/OHSAS-18001-Occupational-Health-Safety-Toolkit.aspx



SWANSON on Internal Auditing

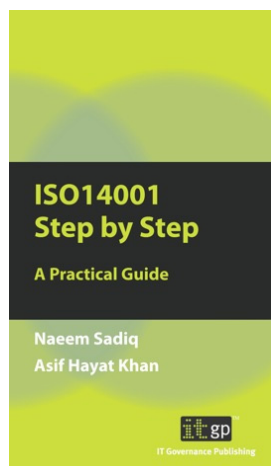
Dan Swanson

Based on a series of hugely popular articles from Compliance Week, this book is a commentary on strategic issues concerning the way internal audit is established, planned and performed. High-level issues sit alongside practical guidance to ensure the book appeals to all levels of internal audit management staff. The book introduces the internal audit function, and then looks at specific topics that internal auditors must know, including risk management, IT security, business continuity, ethics and compliance.

Publication date	Page extent	Price	UK	US	EUR
24/08/2010	334pp	All formats	£29.95	\$37.99	€34.95

Paperback	PDF	EPUB	Kindle
9781849280679	9781849280686	9781849281560	9781849282628

itgovernancepublishing.co.uk/Products/SWANSON-on-Internal-Auditing-Raising-the-Bar.aspx



ISO14001 Step by Step

Naeem Sadiq and Asif Hayat Khan

This pocket guide is intended to help you put in place an ISO 14001-compliant EMS. It is designed to enable industry managers, who may be lacking in specialist knowledge, to achieve compliance with the Standard. A step-by-step approach makes the guide easy to follow. The authors, both experienced auditors, are acknowledged experts on environmental management systems. The pocket guide will prove invaluable, not only for auditors and trainers, but also for managers across many sectors of industry.

Publication date	Page extent	Price	UK	US	EUR
13/01/2011	114pp	All formats	£9.95	\$14.95	€12.95

Paperback	PDF	EPUB	Kindle
9781849281027	9781849281034	9781849281744	9781849282758

itgovernancepublishing.co.uk/Products/ISO14001-Step-by-Step-A-practical-guide.aspx

ISO 14001 2015 EMS Documentation Toolkit

Alan Calder



Control the environmental impact of your organisational activities, products and services, while demonstrating the continual improvement of your environmental performance with this ISO 14001:2015 EMS Documentation Toolkit. This toolkit provides organisations of all types and sizes with the tools and resources necessary to successfully create and implement the documentation required for ISO 14001:2015 compliance.

Publication date	Format	Price	UK	US	EUR
31/10/2015	Microsoft Office	All formats	£295.00	\$370.00	€340.00

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9781849287722			

itgovernancepublishing.co.uk/Products/ISO-14001-2015-EMS-Documentation-Toolkit.aspx

ESOS & ISO50001 Energy Management System Documentation Toolkit

Alan Calder

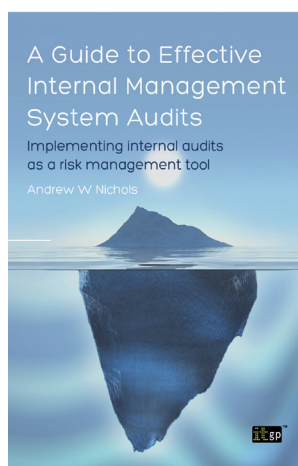


Our experienced management system consultants have designed this toolkit to help organisations of all types and sizes to quickly and easily implement an EnMS that complies with the international standard ISO 50001 and the ESOS Regulations 2014. The toolkit contains fully customisable document templates that managers can use to produce their own tailored versions of the documentation necessary to implement an ISO 50001-compliant EnMS – as well as expert guidance and 12 months' support.

Publication date	Format	Price	UK	US	EUR
13/05/2015	Microsoft Office	All formats	£199.00	\$250.00	€230.00

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9781849287456			

itgovernancepublishing.co.uk/Products/ESOS-ISO50001-Energy-Management-System-Documentati.aspx



A Guide to Effective Internal Management System Audits

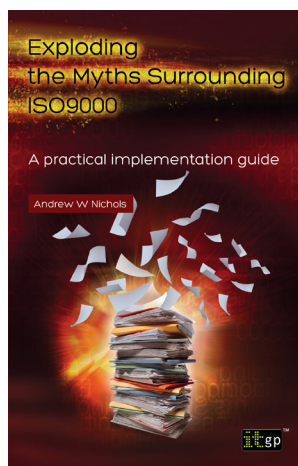
Andrew Nichols

This book provides a model for the management and implementation of internal audits that moves beyond simple compliance to ISO requirements, and turns the internal audit into a transformational tool that the organisation can use to assist with the management of risk, and implement improvements to management systems. It shows how you can transform your internal auditing process to become a tool for development and continual improvement in your management systems.

Publication date	Page extent	Price	UK	US	EUR
26/06/2014	130pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849285599	9781849285605	9781849285612	9781849285629

itgovernancepublishing.co.uk/Products/A-Guide-to-Effective-Internal-Management-System-Au.aspx



Exploding the Myths Surrounding ISO9000

Andrew Nichols

In *Exploding the Myths Surrounding ISO9000*, Andrew Nichols debunks many of the common misconceptions about the Standard and describes the many advantages it brings. Drawing on more than 25 years of hands-on experience, Andrew gives clear, practical and up-to-date advice on how to implement ISO 9000 to maximum effect, with real-life examples.

Publication date	Page extent	Price	UK	US	EUR
21/03/2013	164pp	All formats	£19.95	\$24.99	€22.95

Paperback	PDF	EPUB	Kindle
9781849284714	9781849284721	9781849284738	9781849284745

itgovernancepublishing.co.uk/Products/Exploding-the-Myths-Surrounding-ISO9000-A-practica.aspx

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Mark Brokering, V.P. Content Strategy and Acquisition, Safari Books Online.



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