



Training Catalogue

Winter 2009/2010

IT Governance is a one-stop-shop for everything to do with Information Governance.

We supply specialist services and solutions for IT governance, risk management, compliance and information security.

We recognise that Information and Information Technology is at the heart of the modern economy - and at the heart of the modern organization.

At IT Governance Ltd, we source, create and deliver products and services to meet the real-world, evolving IT governance needs of today's organizations, directors, managers and practitioners.

IT Governance Ltd

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IT Governance Ltd are well established as a

training supplier as we have been offering our own courses for many years, as well as reselling third party courses around IT Service Management amongst others. We are now expanding our own

delivered portfolio to include IT Service Management courses that are identifiably better value than anything else available on the market today.

All of our courses feature:

- Content that is perfectly focused on the topic
- Enormously experienced and competent trainers
- Competitive Pricing
- Comfortable Environment
- Easy to access
- Lunch & Refreshments
- Top quality course material

As a result all delegates attending an ITG course have an outstanding learning experience that helps them power ahead with their projects.

To book any of the courses please click the course title or the book now button or contact us using the contact details on the left.

As well as our programme of classroom courses we can offer bespoke courses tailored specifically to your needs.

Please contact us with your requirements.

www.itgovernance.co.uk

"Superbly delivered course with outstanding academic quality - related to many other IT courses I have attended in my career."

Rob Siwicki, Systems Architect, Sepura Plc



Start Date (3 day course)

London	Manchester
26 January 2010	23 February 2010
23 March 2010	

ISO 27001 ISMS Implementation (Implementing ISO27001) Master Class Training Course

This three-day **London** or **Manchester** based ISMS Implementation Masterclass provides comprehensive and practical coverage of all aspects of implementing ISO27001 for real.

If you're in information security management, writing information security policies or implementing ISO27001 (BS7799), this Masterclass covers all the key steps in preparing for and achieving certification first time. Many previous attendees have now led their organisations to successful certification; and users of IT Governance training, books and toolkits now span the world.

Who is this course suitable for?

This Masterclass is ideal for anyone involved in or responsible for implementing an Information Security Management System (ISMS) that conforms with ISO27001 including Business managers, Compliance managers, IT managers, Quality managers, Project managers, Risk managers, Information security managers and BS7799 lead auditors

What does this course cover?

Delegates will receive their own free copy of the worldwide *de facto* ISO27001 implementation handbook, [IT Governance: a Manager's Guide to Data Security and ISO27001/ISO27002](#). This, now in its 4th edition, and for some years the Open University's postgraduate information security textbook, provides the core material for this Masterclass.

This three-day Masterclass provides comprehensive and practical coverage of all aspects of the ISO27001 implementation process.

"Straightforward clear expectations for non-technical managers. Very business focused. Offer of on-going support very helpful."

Roy Hill, Head of Aviation Security, BAA plc.

Book Now! >

**3 day course
£1,495.00**

Foundations of Information Security Management according to ISO 27001 Training

Information security today is high on the board agenda. External and internal threats and legal, regulatory & contractual compliance requirements are all combining to make effective information security a key 21st century management challenge.

ISO27001 is a structured, technology-neutral, vendor-agnostic specification and code of practice for information security management in organizations of all sizes that should be adopted as part of an organization's overall risk management strategy.

Early adopters of ISO 27001 report achieving significant competitive advantage. Take-up of ISO 27001 is accelerating.

"A good introduction to an important subject that affect all of us and that is becoming more important in today's shrinking world. Sensible, pragmatic and value-adding!" Howard Overy, Head of IT Performance, BAA Plc

What does this course cover?

This 1 day course will be a mixture of presentations and short group workshop sessions. Full course materials will be provided.

This course benefits everyone who want to know more about:

- How ISO 27001 is helping companies around the world compete more effectively,
- How ISO 27001 helps organizations meet their legal, regulatory and contractual compliance objectives,
- How ISO 27001 helps increase user productivity and reduce IT problems,
- About the benefits of using ISO 27001(BS7799) to guide their information security activities,
- How to use ISO 27001 and ISO 17799 (ISO27002) together, or
- Are planning to develop and implement an ISMS based on ISO 27001.

Book Now! >

London
12 January 2010
11 March 2010
Manchester
2 February 2010

1 day course
£ 4 9 5 . 0 0



PCI DSS - 1-Day Implementation & Compliance Masterclass

Compliance with the [PCI DSS](#) shouldn't be such a challenging prospect. Many organizations are in the situation where they understand they should comply with PCI DSS, but just don't know where to start, or what is involved.

This one-day London or Manchester based PCI DSS Implementation & Compliance Masterclass is led by an experienced former QSA (Qualified Security Assessor) and provides comprehensive and practical coverage of all aspects of implementing PCI DSS for real.

If you're in information security management, or have any responsibility for or involvement in your organisation's PCI DSS compliance activities, this masterclass covers all the key steps in preparing for and achieving compliance with the PCI DSS first time.

Who is this course suitable for?

PCI DSS is not just an IT issue! Our practical course is aimed at everyone in the PCI DSS project: IT staff, Finance, HR and Senior Management alike. Everyone involved in any aspect of a PCI DSS compliance project will benefit from this one day course.

What's included?

Our package includes lunch and refreshments, and full course materials.

London	Manchester
13 January 2010	3 February 2010

Book Now! >

1 day course
£ 3 9 5 . 0 0

Certificated ISO 27001 Internal Auditor Training Course



This London-based two-day certificated training course prepares the internal auditor to effectively audit compliance with the information security standard ISO27001 and against the controls contained in ISO27002 (ISO17799).

ISO27001 Certificated Internal Auditor training provides an excellent career progression and skills development opportunity for information security staff and internal auditors.

Who is this course suitable for?

This course is for anyone who is going to be responsible for conducting information security internal audits and benefits everyone who is involved in information security, in internal audit, in the development and deployment of an Information Security Management System ('ISMS') or in auditing IT Service Level Agreements.

"The instructor's enthusiasm & experience were very well put across and made the course interesting and therefore easy to absorb." Ian Stacey, Systems Security Analyst, HSBC Bank

What does this course cover?

Designed on best practice principles, based on *ISO 19011:2002* internal audit best practice, this course offers guidelines for information security management systems auditing. Using ISO 19011 as the basis for internal audit, organizations can save time, effort and money by:

- Avoiding confusion over the objectives of the audit programme;
- Securing agreement of the goals for individual audits within an audit programme;
- Reducing duplication of effort when conducting combined information security/quality audits;
- Ensuring audit reports follow the best format and contain all the relevant information;
- Evaluating the competence of members of an audit team against appropriate criteria.

Start Date (2 day course)

Book Now! >

London
16 March 2010
Manchester
19 January 2010

2 day course
£ 9 5 0 . 0 0

Implementing ISO20000 Consultant

This outstanding London training course prepares the IT practitioner or ISO20000 project manager to implement ISO/IEC 20000 in an organisation. It covers the interpretation and application of the ISO/IEC 20000 Standard. It has a wider scope than the Auditor training/Certification and is ideal at IT(SM) consultants who wish to assist organisations preparing for audit/certification.

This course comes with our unique 'PASS THE COURSE GUARANTEE' – we are so certain that our teaching will help you pass the course that, if you do not, we will let you attend a future course for free (although you will still have to pay the repeat exam fee). As well as this we will also guarantee not to cancel a course once it's been booked.

We include in our price, for free, two key supporting guides:

- ISO/IEC 20000: A Pocket Guide
- Implementing ISO/IEC 20000 Certification – the Roadmap
- Comfortable training location, enjoyable meals and refreshments
- Highly competitive pricing!

This 3-day training covers the interpretation and application of the Standard and enables consultants to develop the Service Management capability of an organisation and assess its readiness for certification.

It has a highly practical focus and enables delegates to be immediately effective in any ISO20000 project.

Auditors involved in preparing an organisation for ISO/IEC 20000 Certification will find this course more appropriate than the Auditor course.

During the course, you will learn:

- Introduction and background to ISO/IEC 20000 Certification
- The certification scheme
- ISO/IEC 20000 Part 1
- Scoping
- ISO/IEC 20000 Part 2
- The use and application of ISO/IEC 20000
- Feedback, Review, Revision, Examination

Start Date (3 day course)

London
3 February 2010

Book Now! >

3 Day Course
£ 7 9 5 . 0 0

Understanding Business Continuity Management Best Practice and the BS25999 Standard



This 1-day course will explore the best practice approach to Business Continuity Management practices and the Business Continuity Management Standard BS25999. You will work with an experienced BCM and BS25999 practitioner with the opportunity to question and pre-plan for business continuity in your own organisation using the best practice standard BS25999 and examples of good practice.

This one-day London-based BCM/BS25999 Course gives you a thorough introduction to BS25999 Business Continuity Best Practice.

If you're responsible for ensuring that your organisation responds to and survives any form of disaster - from an IT service discontinuity to a major act of nature - this course introduces you to using BS25999 best practice for your business continuity arrangements. Previous attendees are leading their organisations toward successful certification; and users of our BS25999 training, books and toolkits now span the world.

BS25999 gives public and private sector organizations the fundamental building blocks that will protect them from unexpected disruptions and discontinuities, or from breaches of *statutory risk management and/or Civil Contingency Act requirements* - exactly the re-assurance that your customers, investors and other stakeholders require!

What does this course cover?

Delegates will receive their own free copy of the world's first and only manual on implementing a BS25999 Business Continuity Management system, [Business Continuity Management: a Manager's Guide to BS25999](#).

This one-day course provides comprehensive and practical coverage of Business Continuity Management best practice as embodied in BS25999:

- Why BCM is such an important issue, developing the business case for your BCM project & how to secure buy-in to your BCM arrangements.
- An introduction to developing and implementing a robust business continuity plan (BCP),

Considerations for maintaining, planning and continuously improving an existing BCP for maximum long-term effectiveness.

London
19 January 2010

Can you afford not to find out about BS25999?

Book Now! >

1 Day Course
£ 3 9 5 . 0 0

COBIT 4.1 Foundation Course (Official ISACA 2-day Course)



Have you ever wanted to know:

- How IT management issues affect organization
- The principles of IT governance, how IT governance helps address IT management issues, and who should be responsible for IT governance;
- The need for a control framework driven by the need for IT governance;
- How COBIT meets the requirement for an IT governance framework;
- How COBIT is used with other standards and best practices;
- The COBIT framework and all the components of COBIT, which are control objectives, control practices, management guidelines, and audit guidelines;
- How to apply COBIT in a practical situation; or
- The benefits of using COBIT?

Then you need the Official ISACA COBIT Foundations Course which will provide you with the answers to these questions. Receiving this training and successfully passing the 40 question, classroom exam will also provide you with an official certificate from ISACA as well as 14 CPE credits.

This course is delivered by an ISACA-accredited trainer who is also an ISEB-accredited ITIL lecturer. The course also uses ISACA-accredited materials and lunch and other refreshments are included.

This course is for IT Service Managers, IT Consultants, IT Auditors, Business managers, and everyone interested in learning more about COBIT.

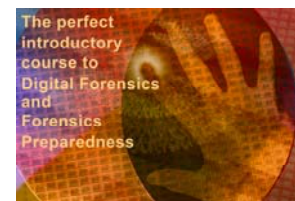
Dr Geoff Harmer has over 25 years experience in the IT industry and has been awarded Chartered Engineer (CEng), Chartered Information Technology Professional (CITP) and Certified in The Governance of Enterprise IT (CGEIT) status. He is an accredited lecturer for ITIL with the Information Systems Examination Board (ISEB), for COBIT with ISACA and for ISO 20000 with itsSMF (IT Service Management Forum). He is also an Associate Lecturer in Technology with the Open University.

"Communicated the COBIT framework clearly. Has excellent knowledge of the framework and associated frameworks and standards." **ITSM and Project Management Consultant, UK**

London
8 February 2010
(Start Date—2 day course)

Book Now! >

**2 Day Course
£ 8 9 5 . 0 0**



Digital Forensics Classroom Training Course

For IT Directors and CISOs through to IT Managers, this course is the perfect introduction to **Digital Forensics and Forensic Preparedness**. Given the HM Government's Minimum Mandatory Measures for information assurance it is also ideal for Senior Information Risk Owners (SIROs) and those tasked with introducing an information security incident response regime.

What does this course cover?

- Digital Forensics – the art and science of digital forensics is explained. You will get an introduction to the basics of digital forensics as a discipline plus an instructive overview of the types of information which can be found on computers, mobile phones and other forms of digital media. This includes passwords, Google searches, web surfing history, deleted documents and emails.
- Preventing Data Leakage - you will learn how to minimize the risk of data loss without necessarily spending thousands on technology. You will learn practical solutions to help prevent both accidental and deliberate data security breaches. High-technology techniques that are used for Data Hiding will be revealed and discussed.
- Dealing with computer incidents in the workplace – you will learn how to contain and limit the damage and how to preserve the evidence, including what to look for to make sure that your organization manages the situation correctly.
- Preparation Strategy and Forensic Readiness: Security incidents present a range of challenges to first responders. Preparation and planning are the key to meeting these challenges head on. This section details vital preparations and measures that will keep volatile situations under control and so helps you plan for the inevitable data security breach.

Attendance at this course provides critical advice to enable you to fulfil the Cabinet Office 'minimum mandatory measures' requirement to have a 'forensic readiness policy', covering issues to consider in defining a strategy, identifying responsibilities and putting the required arrangements in place. We will also touch on what you might look for in a Forensics Expert, helping ensure you get value for money.

Your Forensics Trainer for this course

This course is taught by a highly qualified Computer Forensics specialist and Expert Witness. Currently a Chief Investigator in private practice working on both Civil and Criminal enquiries, this experienced analyst has been trained to an advanced level in current digital forensic methodologies and tools.

An advisor on security issues to a both large Corporates and SMEs, the presenter is well informed on the latest internal and external threats. This knowledge is enhanced by more than 15 years' experience in investigations and undercover work.

Certification

Those that attend the course will receive a formal IT Governance Forensics Training Certificate.

London
14 January 2010
16 March 2010

Book Now! >

**1 Day Course
£ 5 9 5 . 0 0**

ISO27001 Certificated Lead Auditor Training Course



This unique, **certificated ISO27001 Lead Auditor Training Course** will prepare you to plan and execute audits of information security management systems in line with the international standard, ISO/IEC 27001. ISO27001 is the recognised international standard for best practice in information security management systems (ISMS) within any organisation.

This 4.5 day course is designed for professionals with responsibility for auditing an information security management system (ISMS) or for ensuring best practice in information security controls. It is the essential audit qualification for anyone tasked with planning, managing and/or carrying out audits of conformance to the international standards ISO27001 (and supported by ISO27002).

The course would also benefit external consultants seeking to support the auditing activity of an information security system within client organisations.

What will I do on the course?

- Gain a thorough understanding of best practice in audit methodology
- Learn how to prepare, lead and report on the findings of an information security audit
- Learn how to identify non-conformances and ensure appropriate corrective action is undertaken
- Gain detailed knowledge of how to audit against ISO27001 and the relating Information Security Management System (ISMS)
- Practise your new skills and knowledge by participating in role-play exercises, workshops and reviewing case studies

The course will not only cover the accepted principles of auditing, but will give participants a detailed understanding of audit methodology, including audit preparation, managing an audit team, determining compliance with the standard, interview techniques, following audit trails and documenting evidence.

Participants will participate in workshops and case studies to develop their auditing technique, and will learn how to handle some of the more challenging situations an auditor may face. The course has been designed in keeping with international standards on auditing techniques, including ISO 19011.

The course will also familiarise participants with the challenges of auditing ISO27001 and will cover all sections of the standard in detail, with tips on how to audit individual clauses, including risk assessments, business continuity and effective continual improvement.

The course will make extensive use of group exercises and case studies throughout the 4.5 days, providing attendees with a proper foundation in the practical aspects of auditing conformance with ISO27001.

Start Date (4.5 day course)

London
1 March 2010

Book Now! >

4.5 Day Course
£1,795.00

"Excellent + enjoyable. Presenters were masters of their subject and imparted their knowledge in an easy to understand way. Would recommend to others."

David Dawkins, South Gloucestershire Council.

"A good introduction to an important subject that affects all of us and that is becoming more important in today's shrinking world. Sensible, pragmatic and value-adding!"

Howard Overy, Head of IT Performance, BAA Plc

"Alan and Steve have a rare mix of knowledge and presentation skills that made the course very worthwhile for me!"

Andy Ball, IT Support Supervisor, Fowlers of Bristol Ltd

"Very good course. A lot to get through in 3 days, however both Steve and Alan presented very well, demonstrating a wealth of knowledge in their chosen field. Will definitely recommend the course to colleagues and friends."

Shane Watt, IT Security Manager, Competition Commission

"Both Steve Watkins and Alan Calder very approachable, and actually demonstrated an enthusiasm for what could be a very dry subject. Thank you."

Lynne Ford, Constabulary Training Centre

"Very impressed with both presenters. Would be happy to attend future courses."

Andrew Cardwell, MII SP, CISSP-ISSMP, CISM, CISA, CISMP, BS7799 Lead Auditor

"On the whole I found the course to be well structured, aimed, and adapted for the target audience. I felt the presenters worked well as a team and my expectations were exceeded. Thank you"

Daniel Gwalter, Head of IT, Partnership UK

Further feedback is available through the IT Governance website at

<http://www.itgovernance.co.uk/training-testimonials.aspx>

IT Governance are also suppliers of:

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